



**CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL**

GŴYS A RHAGLEN

SUMMONS AND AGENDA

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for a

**CYFARFOD RHITHIOL
O GYNGOR SIR
YNYS MÔN**

**VIRTUAL MEETING OF THE
ISLE OF ANGLESEY
COUNTY COUNCIL**

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on

**DYDD MAWRTH
7 MEDI 2021**

**TUESDAY
7 SEPTEMBER 2021**

→ am 2.00 o'r gloch ←

→ at 2.00 pm ←

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A G E N D A

1. MINUTES

To submit for confirmation, the draft minutes of the meetings of the County Council held on the following dates:-

- 18 May 2021 [10.00am]
- 18 May 2021 (Annual Meeting) [2.00pm]
- 29 July 2021 (Extraordinary)

2. DECLARATION OF INTEREST

To receive any declaration of interest from a Member or Officer in respect of any item of business.

3. TO RECEIVE ANY ANNOUNCEMENTS FROM THE CHAIRPERSON, LEADER OF THE COUNCIL OR THE CHIEF EXECUTIVE

4. PRESENTATION OF PETITIONS

To receive any petition in accordance with Paragraph 4.1.11 of the Constitution.

5. ANNUAL REPORT OF THE GOVERNANCE & AUDIT COMMITTEE 2020-21 - CHAIR'S REPORT

To submit a report by the Chair of the Governance and Audit Committee, as presented to the Governance and Audit Committee on 25 May 2021.

6. ANNUAL DIRECTOR'S REPORT ON THE EFFECTIVENESS OF SOCIAL SERVICES 2020/21

To submit a report by the Director of Social Services, as presented to the Executive on 12 July 2021.

7. CHANGES TO THE CONSTITUTION: DELEGATED POWERS - DEVELOPMENTS OF NATIONAL SIGNIFICANCE AND NON-STATUTORY COMMUNITY BENEFITS

To submit a report by the Head of Regulation and Economic Development, as presented to the Executive on 12 July 2021.

8. DIVERSITY DECLARATION

To submit a report by the Head of Democratic Services, as presented to the Democratic Services Committee on 29 July 2021.

ISLE OF ANGLESEY COUNTY COUNCIL

Minutes of the virtual meeting held on 18 May 2021

- PRESENT:** Councillor Margaret Murley Roberts (Chair)
Councillor Glyn Haynes (Vice-Chair)
- Councillors R Dew, Jeff Evans, John Griffith, Richard Griffiths, K P Hughes, T Ll Hughes MBE, Vaughan Hughes, Llinos Medi Huws, A M Jones, Carwyn Jones, Eric Wyn Jones, G O Jones, R Ll Jones, R Meirion Jones, Alun W Mummery, Bryan Owen, Bob Parry OBE FRAGS, Gary Pritchard, Dylan Rees, Alun Roberts, Dafydd Roberts, J A Roberts, Nicola Roberts, P S Rogers, Dafydd Rhys Thomas, Ieuan Williams, Robin Williams.
- IN ATTENDANCE:** Chief Executive,
Deputy Chief Executive,
Director of Function (Council Business)/Monitoring Officer,
Director of Function (Resources)/Section 151 Officer,
Director of Education, Skills and Young People,
Director of Social Services,
Head of Highways, Waste and Property,
Head of Housing Services,
Head of Regulation and Economic Development,
Head of Democratic Services,
Licensing and Corporate Health and Safety Manager (SH) (for item 10),
Committee Officer (MEH).
- ALSO PRESENT:** None
- APOLOGIES:** Councillor Richard O Jones.

1. MINUTES

The minutes of the meeting of the County Council held on 9 March, 2021 were confirmed as correct.

2. DECLARATION OF INTEREST

None received.

3. TO RECEIVE ANY ANNOUNCEMENTS FROM THE CHAIRPERSON, LEADER OF THE COUNCIL OR THE CHIEF EXECUTIVE

The Chair made the following announcements:-

- The Chair wished to thank the Council's staff for their tireless work in continuing to maintain Council services during the challenging period since the pandemic. Whilst the coronavirus situation has improved it is important that everyone follows the national guidelines. She also wished to thank the Council's key partners for all the work achieved across the Island.
- The Chair congratulated and welcomed the new members of the County Council - Councillor Jeff Evans who has been elected to represent the Holyhead ward and Councillor Gary Pritchard who has been elected to represent the Seiriol ward.
- Congratulations was extended to Mr Mark Drakeford following his re-election as the First Minister of Wales.
- Congratulations was extended to Mr Rhun ap Iorwerth on his re-election to represent the Ynys Môn constituency in the Senedd.
- Congratulations was extended to Mrs Heledd Fychan who won a regional seat representing the South Wales Central in the Senedd. Mrs Heledd Fychan is Councillor Vaughan Hughes' daughter.
- Congratulations was extended to the Lastra Hotel, Amlwch on winning the Best Small Hotel Award 2021.
- The Chair also wished to thank the staff of the Election Service for their hard work under difficult circumstances.

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- The Chair congratulated Mr Fôn Roberts on his appointment as Director of Social Services recently.
- The Chair also congratulated Mr Christian Brach on his appointment as Head of Regulation and Economic Development recently.

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- Condolences were extended to the family of the former County Councillor Mr John Arwel Edwards who passed away recently. Mr Edwards represented the Llanfairpwll area.
- Condolences were also extended to the family of the former County Councillor Mr Keith Evans who passed away recently. Mr Evans represented the Menai Bridge

area and gave a lifetime's service to Local Government and he was also a former Chair of the Borough Council.

- Condolences were extended to Mrs Lola Richards and her family in the loss of her husband recently.
- Condolences were extended to the family of Mr Trefor Wyn Jones who died suddenly at the age of 55 following a short illness. Mr Jones worked in the Canolfan Byron Workshop since 2003.
- Condolences were extended to any Member of the Council or Staff who had suffered a bereavement.

4. NOTICE OF MOTION PURSUANT TO RULE 4.1.13.1 OF THE CONSTITUTION

Submitted – the following Notice of Motion by Councillor Bob Parry OBE FRAGS:-

'The Isle of Anglesey County Council wishes to acknowledge the terrible miscarriage of justice that former Councillor Mr Noel Thomas suffered when he was wrongly convicted of false accounting sixteen years ago. The Council would like to invite Mr Thomas to attend the next full meeting so that he might receive a formal vote of gratitude for his faithful service as a County Councillor.'

Councillor Bob Parry OBE FRAGS said that the former Councillor Mr Noel Thomas suffered a terrible miscarriage of justice due to the Post Office Horizon IT accounting system. Last month, after 16 years of fighting to clear his name, Mr Thomas and another 38 sub-postmasters' had their convictions quashed at the London Court of Appeal. He noted that Mr Thomas was a popular and conscientious local member for the Llanfihangel Esceifiog Ward and it has been an unimaginable worry for Mr Thomas and his family. Councillor Bob Parry OBE FRAGS considered that it was appropriate to invite Mr Thomas to the full meeting of the County Council when the meetings are re-convened in the Council Chamber to receive a formal vote of gratitude for his service as a County Councillor.

Members of the County Council unanimously supported the Notice of Motion put forward by Councillor Bob Parry OBE FRAGS.

It was RESOLVED that the motion be carried and to invite Mr Noel Thomas to the meeting of the County Council when the meetings are re-convened in the Council Chamber.

5. PRESENTATION OF PETITIONS

No petitions received.

6. THE LEADER OF THE COUNCIL'S ANNUAL REPORT FOR 2020/21

The Annual Report of the Leader of the Council for 2020/21 was presented.

The Leader of the Council firstly wished to express her gratitude to the work of the staff of the Council for their commitment and hard work to safeguard local communities on the Island during the covid-19 pandemic.

The Leader of the Council provided highlights of the progress that was achieved in as follows:-

- **Response to the Covid-19 pandemic :-**

- Medrwn Môn and Menter Môn supported the Council in order to provide support for local communities with over 900 volunteers offering their time to support with numerous good turn schemes in place;
- The Authority worked closely with the Food Banks on the Island who offered their services throughout the emergency;
- Over the Christmas period all the agencies came together to offer food hampers, gifts and Christmas dinners to residents in need;
- Council employees adapted to working from home and at the beginning of the pandemic a 7 day a week phone-line was set up to support those who are vulnerable in the local communities.
- A track and trace team was established, with Anglesey as a pilot area following discussions with the Welsh Government. This work was crucial in protecting the communities on the Island when the first case of an outbreak emerged in a factory in Llangefni;
- A grant paying system was put in place for businesses, school lunches, self-isolation, and car worker pay;

- **Business as Usual:-**

- The budget for this year was set out with the second lowest Council increase in Wales;
- Investment in a traineeship scheme has been undertaken together with new climate change schemes and additional funding for tourism;
- As part of the Welsh Government's plan two childcare centres at Esceifiog Primary School and Tywyn Primary School have been opened to support families in the area;
- Housing developments have continued with 21 new social homes let. 18 former Council houses have been purchased back into the Authority's housing stock. There are 49 homes currently being built on the Island and plans are in place to revert building into homes;
- The Authority has worked by adopting a corporate strategy as regards to climate change. An investment has been in installation of new boilers and solar panels in schools, libraries and leisure centres

- **Regional and National work**

- The Leader said that she has ensured that Anglesey has a strong voice in national discussions. Leaders across Wales have met almost weekly since the beginning of the pandemic in order to share concerns and influence the Welsh Government. In addition meetings have been convened with Ministers from

Welsh Government together with UK Government in order to ensure that local concerns are recognised and are responded to in a timely manner;

- Regular meeting have been convened with Public Health Wales and the six North Wales Council Leaders have been meeting with the Chair of the Betsi Cadwaladr Health Board.

The Council was given the opportunity to ask questions of the Leader on the contents of the Annual Report.

Councillor Peter Rogers referred to the pandemic and noted that it has had a dire effect especially on young people. He further said that there are problems with the telephone system to allow the public whilst contacting the Council Offices. The Portfolio Holder for Corporate Business responded that he appreciated that there have been problems incurred with the telephone system during the pandemic, however the matter is currently been addressed. Councillor A M Jones ascertained as to the proposed 'time-frame' to the upgrade the telephone system as problems with the system has occurred before the pandemic with numerous complaints received by the public regarding this issue. The Leader said that the Authority is addressing the telephone system of the Council with current arrangement in place to enhance the system. She noted that it is uncertain at present, due to the pandemic, as to the period staff will continue to be working at home and it is imperative that the telephone system is able to adapt so that the incoming calls to the Council can be answered in both the Council Offices and to staff who are working from home.

Councillor A M Jones ascertained as to when it is intended for meetings to be re-convened within the Council Offices to resume the democratic process. He further questioned as to when 'Cyswllt Môn' is to be opened to the public. The Leader responded that returning to resume the democratic process is currently been monitored as staff also wish to return to work in the Council Offices. She noted that convening meetings has been successful through ZOOM and TEAMS and currently matters are been considered as to the possibility of convening meetings with some Elected Members who wish to continue with the on-line facilities and other Elected Members in the Council Chamber. The Leader further said that opening the facilities at 'Cyswllt Môn' is been monitored at present but it must be understood that the previous facilities offered will not be available due to current situation with the pandemic.

It was RESOLVED to receive the Leader of the Council's report and to note its contents.

7. ANNUAL REPORT OF THE CHAIR OF THE STANDARDS COMMITTEE

The Annual Report of the Standards Committee for 2020/21 was presented by Mr John R Jones, the Chair of the Standards Committee. Mr Jones summarised the Work of the Standards Committee against the objectives in its 2021/22 Work Programme as set out in the Appendix attached to the report.

It was RESOLVED :-

- **To note the Programme delivered by the Standards Committee between May 2020 and April 2021 at ENCLOSURE A;**
- **To endorse the Standards Committee's Work Programme for 2021/2022 outlined in ENCLOSURE B.**

8. OVERVIEW AND SCRUTINY ANNUAL REPORT 2020/21

The Overview and Scrutiny Annual Report 2020/21 was presented by the Chairs of the Corporate Scrutiny Committee and the Partnership and Regeneration Scrutiny Committee.

Councillor A M Jones, Chair of the Corporate Scrutiny Committee reported that the Scrutiny Chairs have been involved in developing the forward work programmes of both Scrutiny Committees. Councillor G O Jones wished to thank the Scrutiny Panels for their work in supporting the scrutiny process of the Council. It was noted that a Scrutiny Champion needs to be appointed to promote the overview and scrutiny function both within the Council and also with external partners of the Authority.

It was RESOLVED to :-

- **approve the Overview and Scrutiny Annual Report for 2020/21;**
- **note the continued progress made in implementing the local Scrutiny development journey and the impact this is having on practice;**
- **appoint the Chair of the Partnership and Regeneration Scrutiny Committee as the Scrutiny Champion for the period May 2021 to May 2022.**

9. DEMOCRATIC SERVICES COMMITTEE ANNUAL REPORT 2020/21

The Annual Report of the Democratic Services Committee for 2020/21 was presented by Councillor Robert LI Jones, Chair of the Democratic Services Committee.

It was RESOLVED to accept the report and to note the matters considered by the Committee during 2020/21.

10. STATEMENT OF LICENSING POLICY 2021 – 2026

The report of the Head of Regulation and Economic Development as presented to the Executive on 22 March, 2021 was submitted for the Council's acceptance.

It was RESOLVED to adopt the Statement of Licensing Policy for 2021/2026.

11. EXECUTIVE DECISIONS BETWEEN MAY 2020-APRIL 2021

The report of the Chief Executive was presented for the Council's acceptance. **It was RESOLVED to note the decisions made by the Executive, by various means, in accordance with the scheme of delegation included in the Council's Constitution.**

The meeting concluded at 12.00 pm

**COUNCILLOR MARGARET M ROBERTS
CHAIR**

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ISLE OF ANGLESEY COUNTY COUNCIL

Minutes of the Virtual Annual Meeting of the County Council held on 18 May 2021 at 2.00 p.m.

PRESENT: Councillors R Dew, Jeff Evans, John Griffith, Richard Griffiths, K P Hughes, T LI Hughes MBE, Vaughan Hughes, Llinos Medi Huws, A M Jones, Carwyn Jones, G O Jones, R LI Jones, R.Meirion Jones, Alun W Mummery, Bryan Owen, R G Parry OBE FRAGS, Dylan Rees, Alun Roberts, J A Roberts, Margaret Murley Roberts, Nicola Roberts, P S Rogers, Dafydd Rhys Thomas, Ieuan Williams, Robin Williams.

IN ATTENDANCE: Chief Executive,
Deputy Chief Executive,
Director of Function (Council Business)/Monitoring Officer,
Director of Function (Resources)/Section 151 Officer,
Director of Education, Skills and Young People,
Director of Social Services,
Head of Highways, Waste and Property,
Head of Housing Services,
Head of Regulation and Economic Development,
Head of Democratic Services,
Human Resources Training Manager (MW),
Committee Officer (MEH).

ALSO PRESENT: None

APOLOGIES: Councillors Eric Wyn Jones, Richard O Jones and Gary Pritchard.

1. ELECTION OF CHAIRPERSON OF THE COUNCIL

It was RESOLVED that Councillor Glyn Haynes be elected Chairperson of the County Council 2021/22.

In accepting the honour of being appointed, Councillor Glyn Haynes assured the Council that he would endeavour to fulfil his duties as Chairperson to the best of his abilities. He thanked his predecessor Councillor Margaret M Roberts for the dignified and honourable way in which she carried out her duties as Chair of the County Council during the difficult period of the pandemic.

The outgoing Chairperson, Councillor Margaret M Roberts thanked all the Members and Officer for their support during her two year term of office due to the pandemic. She noted that it has been a challenge to conduct the services of the Council and she wished to thank the staff of the Council for their work. Councillor Roberts said that whilst the civic duties of the Chairperson of the Council has not been able to

take place over the last year she wished to thank Mrs Carys Bullock and Mr J Huw Jones of the Democratic Services for their support during her term of office. However, during the 2019/20 civic year the Chairperson gave a summary of the highlights of the ceremonies she attended and especially the Arms Forces Day in Holyhead and the presentation of the Freedom of the County to the Royal Navy Submarine Service. She also attended on the same day the Memorial Service to mark 80 years since the loss of HMS Thetis. She also referred to the Football Tournament Award Ceremony as part of the Island Games in Holyhead and the Fun Day for Children in Care at Ysgol Uwchradd Bodedern. She referred to the Chairperson's Sunday at Carmel Chapel, Moelfre held on 13 October, 2021 with the proceeds towards the Wales Air Ambulance.

2. ELECTION OF VICE-CHAIRPERSON OF THE COUNCIL

Councillor Ieuan Williams proposed that Councillor Dafydd Roberts be elected as Vice-Chair of the Council. Councillor Llinos M Huws seconded the proposal.

Councillor Bryan Owen said that as the Opposition Group they would be abstaining from voting as in 2011 there was an understanding between the political groups that the Chair and Vice-Chair would alternate between the ruling group and the opposition group on an yearly basis.

The Leader of the Council ascertain whether there is an expectation within the Council for the Chair and Vice-Chair to be elected between the ruling group and the opposition group. The Monitoring Officer responded that there is no statutory requirement nor within the Constitution for the Chair and Vice-Chair to be elected between the ruling group and the opposition group. There was a process in place, which was an informal arrangement, when the Council was under special measures by Welsh Government but this process has not continued thereafter.

Councillor A M Jones said that an informal protocol did exist within the Council in 2013 – 2017 and this protocol has been broken by the ruling group. He expressed that it is a shame that the ruling group insist on bringing politics into the nomination of the Chair and Vice-Chair of the Council.

Councillor J Arwel Roberts proposed that a recorded vote be taken. Councillor Ieuan Williams seconded the proposal for a recorded vote.

The Monitoring Officer advised that in accordance with paragraph 4.1.18.4 of the Constitution the vote will take place if a total 8 Member support the proposal for a recorded vote.

In accordance with paragraph 4.1.18.4 of the Constitution the required number of members requested a recorded vote as follows:-

Councillors T LI Hughes MBE, Vaughan Hughes, A M Jones, Carwyn Jones, R Meirion Jones, Nicola Roberts, Dafydd R Thomas, Robin Williams.

The recorded vote was taken to appoint Councillor Dafydd Roberts as Vice-Chair of the Council :-

In favour

Councillors R A Dew, John Griffith, Richard Griffiths, T LI Hughes MBE, Vaughan Hughes, Llinos M Huws, Carwyn Jones, R Meirion Jones, G O Jones, Alun Mummery, Bob Parry OBE FRAGS, Dylan Rees, Margaret M Roberts, Alun Roberts, Dafydd Roberts, J Arwel Roberts, Nicola Roberts, Dafydd R Thomas, Ieuan Williams, Robin Williams. **TOTAL 20**

Against

None

TOTAL 0

ABSTAINED

Councillors Jeff Evans, K P Hughes, A M Jones, R LI Jones, Bryan Owen, Peter Rogers. **TOTAL 6**

It was RESOLVED that Councillor Dafydd Roberts be elected Vice-Chairperson of the County Council 2021/22/

3. DECLARATION OF INTEREST

None received.

4. ANNOUNCEMENTS

None received.

5. CONFIRMATION OF THE SCHEME OF DELEGATION

It was RESOLVED to confirm such part of the Scheme of Delegation as the Constitution determines it is for the Council to agree as set out in Part 3.2 of the Constitution.

6. CONFIRMATION OF COMMITTEES

The Chairperson confirmed the re-appointment of the Committee structure as referred to in Section 3.4 of the Council's Constitution, together with the following :-

- Pay and Grading Panel (a sub-committee of the Council)
- Standards Committee Selection Panel
- Standing Advisory Council on Religious Education (SACRE)
- Indemnities Sub-Committee

7. DELEGATION BY THE LEADER - MEMBERSHIP OF THE EXECUTIVE

In accordance with Paragraph 4.1.1.2 of the Constitution, the Leader named the following as the Members she had chosen to serve on the Executive along with their Portfolio responsibilities :-

Councillor Richard Dew with Portfolio responsibility for Planning and Public Protection;
Councillor Llinos M Huws (Leader) with Portfolio responsibility for Social Services;
Councillor Carwyn Jones with Portfolio responsibility for Major Projects and Economic Development;
Councillor R Meirion Jones with Portfolio responsibility for Education, Youth, Libraries and Culture;
Councillor Alun Mummery with Portfolio responsibility for Housing and Supporting Communities;
Councillor Bob Parry OBE FRAGS with Portfolio responsibility for Highways, Property and Waste;
Councillor Dafydd R Thomas with Portfolio responsibility for Corporate Services;
Councillor Ieuan Williams (Deputy Leader) with Portfolio responsibility for Transformation and the Welsh Language;
Councillor Robin Williams with Portfolio responsibility for Finance.

8. ELECTION OF THE CHAIRPERSON OF THE DEMOCRATIC SERVICES COMMITTEE FOR 2021/22

In accordance with Paragraph 3.4.12.3 of the Constitution it was RESOLVED that Councillor Robert LI Jones be elected Chairperson of the Democratic Services Committee for 2021/22.

9. POLITICAL BALANCE ARRANGEMENTS WITHIN THE COUNCIL

The report of the Head of Democratic Services regarding the Council's political balance arrangements was presented for consideration.

It was RESOLVED :-

- **To confirm the political balance arrangements and the number of seats allocated to each of the Groups under the Local Government and Housing Act 1989;**
- **That Group Leaders advise the Head of Democratic Services as soon as possible if there are any changes to Group Membership on Committees.**

10. OUTSIDE BODIES 2021/22

The report of the Head of Democratic Services regarding the appointment to Outside Bodies was presented for consideration.

It was RESOLVED to agree and confirm appointments as detailed in the schedule to the report.

11. MEMBER DEVELOPMENT

The report of the Human Resources Training Manager was presented for the Council's approval.

It was RESOLVED to accept the report.

12. PROGRAMME OF MEETINGS OF THE COUNTY COUNCIL FOR 2021/22

It was RESOLVED to approve the following programme of ordinary meeting of the County Council for the ensuing year:-

- 7 September, 2021 - 2.00 pm
- 28 September, 2021 – 2.00 p.m.
- 26 October, 2021 (Extraordinary) - 2.00 pm
- 7 December, 2021 - 2.00 pm
- 22 February, 2022 - 2.00 pm
- May 2022 (Annual Meeting) – date to be confirmed

The meeting concluded at 2.55 pm

**COUNCILLOR GLYN HAYNES
CHAIR**

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ISLE OF ANGLESEY COUNTY COUNCIL

Minutes of the virtual extraordinary meeting of the held on 29 July 2021

PRESENT: Councillor Glyn Haynes (Chair)
Councillor Dafydd Roberts (Vice-Chair)

Councillors R Dew, Jeff Evans, John Griffith, Richard Griffiths, K P Hughes, T LI Hughes MBE, Vaughan Hughes, Llinos Medi Huws, A M Jones, Carwyn Jones, Eric Wyn Jones, G O Jones, R Meirion Jones, Alun W Mummery, Bryan Owen, Bob Parry OBE FRAGS, Gary Pritchard, Dylan Rees, Alun Roberts, Nicola Roberts, P S Rogers, Dafydd Rhys Thomas and Robin Williams.

IN ATTENDANCE: Chief Executive,
Deputy Chief Executive,
Director of Function (Council Business)/Monitoring Officer,
Director of Function (Resources)/Section 151 Officer,
Director of Education, Skills and Young People,
Director of Social Services,
Head of Highways, Waste and Property,
Head of Democratic Services,
Architectural Services Manager (GT),
Committee Officer (MEH).

ALSO PRESENT: None

APOLOGIES: Councillors Richard O Jones, J A Roberts and Ieuan Williams.

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ANNOUNCEMENTS RECEIVED BY THE CHAIR

The Chair made the following announcements:-

Best wishes for a speedy recovery to the brother of Councillor Aled M Jones who had an accident recently.

Condolences was extended to Councillor Alun Mummery and his family on the loss of his great grand-daughter recently.

Condolences was extended to Councillor T LI Hughes MBE and his family on the loss of his brother-in-law recently.

Condolences was extended to any Member of the Council or Staff who have suffered a bereavement.

1. DECLARATION OF INTEREST

Councillor Dylan Rees declared a personal interest in Item 3 – Canolfan Addysg y Bont – Roof Repairs. Having attained legal opinion Councillor Rees was able to take part and vote in respect of this item.

2. EXCLUSION OF THE PRESS AND PUBLIC

It was **RESOLVED** to adopt the following:-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during discussion on the following item on the grounds that it may involve the disclosure of exempt information as defined in Schedule 12A of the said Act and in the attached Public Interest Test.”

3. CANOLFAN ADDYSG Y BONT, LLANGFNI – ROOF REPAIRS

Submitted – a report by the Head of Highways, Waste and Property in relation to the above.

The Portfolio Holder for Highways, Waste and Property said that it is necessary to carry out extensive repairs to the roof structure at Canolfan Addysg y Bont as it has been found that significant parts of the roof are unsafe owing to water ingress through the roof structure. The work to rectify the roof now needs to progress as a matter of urgency, so that the pupils may return to their school as soon as possible, and to reduce further deterioration to the structure.

The Head of Highways, Waste and Property and the Architectural Services Manager gave a verbal update on the current situation at Canolfan Addysg y Bont and presented the written report which had already been provided to Members. The Head of Highways, Waste and Property further reported on the alternative arrangements being considered to accommodate the pupils following the school holidays and until the remedial work has been completed.

It was confirmed that legal negotiations in respect of liability are taking place at present.

Further questioned were asked by Members, to which Officers responded.

The Members of the County Council were in agreement that the well-being of the pupils affected by the roof repairs required at Canolfan Addysg y Bont are paramount and any disruption to their education should be kept to the minimum reasonably possible.

Following the vote with 21 in favour and 2 abstaining it was RESOLVED to authorise the:-

- release of up to £1.5m from the Council's General Reserves in order to undertake the remedial works to provide a new roof finish;
- Head of Service (Highways, Waste and Property) to undertake such works that are necessary to identify the reasons as to why the roof construction is defective and to make the necessary arrangements for the design and the construction of the remedial works;
- Head of Service (Highways, Waste and Property) in consultation with the Director of Function (Resources)/Section 151 Officer and the Director of Function (Council Business)/Monitoring Officer to continue with a claim to recover the cost of the remedial works and all other associated costs from any party(ies) deemed liable for the defective construction of the roof.

**COUNCILLOR GLYN HAYNES
CHAIR**

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ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	Governance and Audit Committee / County Council
Date:	25 May 2021 / 7 September 2021
Subject:	Annual Report of the Governance & Audit Committee 2020-21 – Chair’s Report
Head of Service:	Marc Jones, Director of Function (Resources) and Section 151 Officer 01248 752601 MarcJones@ynysmon.gov.uk
Report Author:	Marion Pryor, Head of Audit and Risk 01248 752611 MarionPryor@ynysmon.gov.uk
<p>Nature and Reason for Reporting: The Governance and Audit Committee is required to report to ‘those charged with governance’ (the County Council) an assessment of its performance on its activities during the year to demonstrate how the Committee has discharged its responsibilities.</p>	

1. Introduction

1.1. This report details the activities of the Governance and Audit Committee during 2020-21. The Governance and Audit Committee is an important element of the Council’s governance arrangements. Reporting on its activities helps demonstrate the Council is a well-managed authority which in turn contributes to ensuring that it is making the best use of its resources.

2. Recommendation

2.1. That the Governance and Audit Committee endorses the Annual Report of the Governance and Audit Committee for 2020-21 prior to its submission to the meeting of the County Council on 7 September 2021.

Background Information

1. The Governance and Audit Committee is a statutory Committee of the Council. It is a key component of the Council's governance framework providing independent and high level resource to support good governance and strong public financial management.
2. The Committee provides, to those charged with governance, independent assurance on the adequacy of the governance and risk management frameworks, the internal control environment, and the integrity of the financial reporting. By overseeing internal and external audit and other regulators, it makes an important contribution to ensuring that effective assurance arrangements are in place.

Governance

3. The core functions of an audit committee are to be satisfied that the authority's assurance statements, including the annual governance statement, properly reflect the risk environment and any actions required to improve it, and demonstrate how governance supports the achievement of the authority's objectives.
4. Governance documents received during the year were:

Annual Governance Statement 2019-20

5. The Committee received the draft Statement of Accounts and Annual Governance Statement for 2019-20 prior to their review by External Audit at its meeting of 21 July 2020. The Committee's review of the Statement of Accounts is detailed under [Financial Statements](#) below.
6. At its meeting of 13 October 2020, the Committee resolved to approve the Annual Governance Statement and refer the document to the Leader of the Council and the Chief Executive for signature.

Information Governance Annual Report 2019-20

7. The Director of Function (Council Business) and Monitoring Officer (Designated Senior Information Risk Owner (SIRO)) presented the annual report to the Committee on 1 September 2020. The report set out the SIRO's statement and overview of the Council's compliance with the legal requirements and relevant codes of practice in handling corporate information and information about the Council's contact with external regulators, security incidents and breaches of confidentiality or near misses along with Freedom of Information requests and complaints during the period.
8. The statement provided analysis of key information governance issues for the period and detailed actions taken to strengthen and further improve how the Council manages risk to information.

9. Following clarification by the Director of Function (Council Business) and Monitoring Officer around matters specifically in relation to the risk implications of the outstanding audit in the Learning Service, the workload pressures generated by the volume of FOI requests year on year and the management of CCTV, the Committee resolved to accept and adopt the report recommendations.

Concerns, Complaints and Whistleblowing 2019-20

10. On 1 September 2020, the report of the Director of Function (Council Business) and Monitoring Officer provided information on issues arising under the Council's Concerns and Complaints Policy. The report also included Social Services complaints but only those where the complainant was not a service user.
11. The Committee expressed a view that in order to obtain a balanced picture of customer satisfaction around service delivery, it would be useful to have information about compliments, expressions of appreciation and/or positive feedback about aspects of service included within the report.
12. In relation to a compliance issue with regard to staff without access to the Policy Portal, while acknowledging the explanation provided, the Committee sought assurance that the matter was being pursued at the highest level.
13. The Committee accepted the report as providing reasonable assurance that the Council is compliant with the processes required under its Concerns and Complaints Policy and Whistleblowing Policy / Guidance and accepted and noted the Lessons Learnt Table within.

Policy Acceptance 2019-20 – Year 3 Compliance Data

14. On 1 September 2020, the report of the Director of Function (Council Business) and Monitoring Officer provided details of the level of compliance in relation to policy acceptance via the Council's Policy Portal management system for the third year of monitoring.
15. The report provided the Committee with assurance that individual members of staff are reading, understanding and formally accepting key Council policies. The Committee accepted the assurance and having noted a year on year decline in the policy acceptance compliance level within one service over the past three years, requested a response to this from the relevant Head of Service.
16. The Director of Function (Council Business) and Monitoring Officer has obtained a response from the Head of Service and will report their response in the Policy Acceptance 2020-21 – Year 4 Compliance Data report due to be submitted to the meeting in September 2021.

Annual Cyber Security Report 2019-20

17. On 1 December 2020, the IT Service and Performance Management Manager presented the Cyber Security Annual Report for 2019-20 on behalf of the Head of

Profession (HR) and Transformation. The report summarised the cyber threats facing the Council and provided an overview of some of the mitigations the Council had in place to counter these threats.

18. The Committee welcomed the report and having highlighted the issue of councillor and officer cyber security training and quantitative assessment of the success of mitigation measures, resolved to accept the report and note the assurance provided.

Anglesey Schools Data Protection Evaluation Report

19. On 1 December 2020, the report of the Schools Data Protection Officer provided an analysis of schools' position in respect of compliance with requirements under data protection legislation, mainly under the General Data Protection Regulations (GDPR).
20. The report gave a summary of the Schools Data Protection Officer's findings following the first visit to primary and secondary schools and outlined the next steps to take to ensure that all schools met data protection requirements as soon as possible.
21. Following clarification by the Schools Data Protection Officer specifically around the plan to deliver proposed changes, third party providers who process / store personal data on behalf of schools, and the impact of the COVID-19 emergency on planned GDPR training for school governors, the Committee resolved to accept the report and endorse the report recommendations.

Risk Management

22. In relation to risk management, the core functions of an audit committee are to consider the effectiveness of the authority's risk management arrangements and the control environment, reviewing the risk profile of the organisation and assurances that management is taking action on risk-related issues, including partnerships and collaborations with other organisations.
23. In addition, the Local Government Measure (Wales) 2011 includes a requirement for local authorities to appoint a Committee with responsibility to review and assess the risk management, internal control and corporate governance arrangements of the Council. The Governance and Audit Committee's terms of reference also charge it with fulfilling these requirements.
24. The Committee has continued to support the Risk Management framework within the Council during the year. It considered the Council's corporate risks during its meeting on 1 December 2020. The Risk and Insurance Manager presented the report of the Head of Audit and Risk incorporating the revised Corporate Risk Register for the Committee's consideration. The Committee received clarification around the rationale for redefining risks and clarification concerning other risks.
25. The Committee resolved to note the amendments to the Corporate Risk register as part of the Council's arrangements for managing its risks and to take assurance that

the Senior Leadership team had recognised and was managing the risks to the achievement of the Council's priorities.

Financial Statements

26. In relation to financial statements, the Committee's core function is to review the financial statements, external auditor's opinion and reports to members, and monitor management action in response to the issues raised by external audit.
27. The Committee received the draft Statement of Accounts and Annual Governance Statement for 2019-20 prior to their review by External Audit at its meeting of 21 July 2020.
28. At its meeting of 1 September 2020, the Director of Function (Resources) and Section 151 Officer advised the Committee that he presented the External Auditors with the Council's draft Statement of Accounts for 2019-20 for audit on 6 July 2020. However, due to resourcing issues within the External Audit team, compounded by a delay in NHS audits because of COVID-19, External Audit was not able provide an audit opinion or publish its ISA 260 report on the financial statements due to outstanding reviewing and reporting work at that time.
29. As the detailed audit work was substantially complete, the Committee resolved to recommend to the Full Council that it would confirm acceptance of the 2019-20 Interim Final Statement of Accounts at its next meeting. It noted that the Statement of Accounts 2019-20 would return to the Governance and Audit Committee and Full Council to be signed again by the Director of Function (Resources) and Section 151 Officer once the audit opinion and report had been completed.
30. The Committee held an extraordinary meeting 13 October 2020 to consider the finalised Statement of Accounts 2019-20 and the report of External Audit on the Financial Statements (ISA 260 Report).
31. The Director of Function (Resources) and Section 151 Officer highlighted the main issues arising since the draft Statement of Accounts was presented to the Governance and Audit Committee on 1 September, 2020 and confirmed that no material changes had been made to the Statement of Accounts.
32. Following clarification sought about officer's remuneration, an increase in interest incurred since the draft Statement of Accounts, funding from the David Hughes' Charity Trust and payroll controls, the Committee resolved to recommend to the County Council that it confirmed the acceptance of the 2019-20 Statement of Accounts.
33. While the External Auditor noted that some work was outstanding around a review of the Pensions Liability, he confirmed it would be completed before the full Accounts were submitted to the full Council for acceptance.
34. The External Auditor congratulated the Council on meeting the original statutory timetable for issuing draft accounts to a very high standard during the difficult period

due to the COVID-19 pandemic and noted that the minor typographic amendments would be rectified before submission to the Authority's full Council meeting.

Treasury Management

35. The audit committee supports the Council by undertaking a wider role in reviewing and monitoring treasury management arrangements in accordance with Treasury Management in the Public Services: Code of Practice and Cross-Sectoral Guidance Notes (CIPFA, 2017).
36. In accordance with its terms of reference and the CIPFA Code of Practice for Treasury Management in Public Services (2011), the Committee considered the Annual Treasury Management Review Report for 2019-20. The Director of Function (Resources) and Section 151 Officer presented the report for the Committee's consideration and scrutiny in line with regulations under the Local Government Act 2003 and the Council's Treasury Management Scheme of Delegation for 2019-20 on 21 July 2020.
37. The Committee noted that the outturn figures in the report would remain provisional until the audit of the 2019-20 Statement of Accounts was completed and signed off; any resulting significant adjustments to the figures included in the report would be reported as appropriate. The Committee also noted the provisional 2019-20 prudential and treasury indicators in the report and accepted to recommend it to the Executive without comment.
38. The Committee also received a mid-year report on Treasury Management at its meeting of 1 December 2020 to monitor developments and trends. The Director of Function (Resources) and Section 151 Officer made particular reference to the impact of COVID-19 and confirmed compliance with the approved treasury and prudential indicators. The Committee in its discussions raised points and gained clarity on matters including the progress of the capital programme, differences between interest rates for borrowing and investments and the extent of the Council's cash balances, and thereafter resolved to accept the report without further comment.
39. The Committee scrutinised the Council's Treasury Management Strategy Statement for 2021-22 on 9 February 2021. The Committee noted the increase in transaction limits in Appendix 8 to the report and resolved to accept the Treasury Management Strategy for 2021-22 and to forward the strategy to the Executive for approval subject to Table 4 being updated to reflect the current position.
40. As part of the scrutiny of the above reports, the Committee reviewed the Council's risk exposure and its ability to manage risk in relation to its Treasury Management activities.

Internal Audit

41. In relation to the authority's internal audit functions, the Committee's core function is to oversee its independence, objectivity, performance and professionalism, support the effectiveness of the internal audit process and promote the effective use of internal audit within the assurance framework.
42. It also has a role in supporting effective relationships between external audit and internal audit, inspection agencies and other relevant bodies, and encouraging the active promotion of the value of the audit process.
43. The Committee received the Head of Audit and Risk's Internal Audit Annual Report 2019-20 at its meeting of 21 July 2020. Following discussion around performance measures, staffing levels and adapting to the new working environment, assurances received around IT resilience and three long standing 'Issues/Risks' from 2014, the Committee resolved to accept the Head of Audit and Risk's overall audit opinion in relation to the adequacy and effectiveness of the Council's framework of governance, risk management and control for the year ending 31 March 2020.
44. At its meeting on 9 February 2021, the Committee resolved to note the review and to approve the continued appropriateness of the Internal Audit Charter. At the same meeting, the Committee reviewed the Head of Audit and Risk's report on the Internal Audit Assurance Provision for 2020-21. The Committee resolved to approve the arrangements for ensuring the Head of Audit and Risk would have sufficient assurance to support the Internal Audit Annual Opinion for 2020-21, and noted that there would be no limitation of scope.
45. The Committee approved the draft Internal Audit Strategy for 2021-22 at its meeting of 20 April 2021, accepting that the approach and priorities as outlined met the Council's assurance needs.
46. Due to the impact of the COVID-19 emergency on the work of internal audit, the Head of Audit and Risk provided an update on the internal audit strategy and priorities to each of the Committee's regular meetings. As part of this she reported outcomes of each audit assignment undertaken in the period and outlined the upcoming priorities for the internal audit service. The reports also included the progress of services in implementing management actions to address 'Issues/Risks' raised by Internal Audit.

External Audit

47. The core functions of an audit committee are to consider the reports and recommendations of external audit and inspection agencies and their implications for governance, risk management or control.
48. The Auditor General for Wales is the statutory external auditor of the Council. The Auditor General's role includes examining how the Council manages and spends public money, including how it achieves value in the delivery of public services and on how well the Council plans for improvement.

49. At its meeting of 21 July 2020, the Performance Audit Lead, on behalf of the Auditor General, set out the proposed Audit Plan for the 2019-20 audit year. It included the work proposed in relation to financial audit, an outline of the performance audit programme and a timetable for the completion and reporting of the external audit work at the Authority. Two supplementary letters outlined firstly, potential issues with regard to the accounts and financial audit process and timetable as a result of the COVID-19 emergency, and the second, dated June 2020, updated the performance audit work programme for 2020-21 and schedule in the wake of COVID-19.
50. Audit Wales presented its Annual Audit Summary 2020 to the Committee on 9 February 2021. The Committee resolved to accept the Annual Audit Summary report for 2020 and to note the contents.
51. The Committee has received and considered regular reports from Audit Wales. This is an important aspect of the Committee's business to ensure that the Council considers all external reports, by either the Governance and Audit Committee or one of the Scrutiny Committees, and that it is taking appropriate action:

Financial Sustainability Assessment at the Isle of Anglesey County Council

52. On 1 September 2020, Audit Wales presented a report following its assessment of the sustainability of the Council's short to medium term financial position as part of a broad study of the financial sustainability of all 22 councils in Wales. The report focused on the financial strategy of each council as well as reviewing financial indicators of each council's financial position in relation to performance against budget; delivery of savings plans; use of reserves, Council tax and borrowing. The draft report was agreed during February / March 2020; however the final version was not issued until much later due to the intervention of COVID-19.
53. Following responses to the report's findings by the Director of Function (Resources) and Section 151 Officer, and the Head of Audit and Risk, the Committee questioned whether it should be revised and updated to reflect the Council's actual position, in particular the positive revenue outturn result for 2019-20 and improved reserves position. Following this and further discussions around performance in delivering savings and zero-based budgeting methodologies, the Committee resolved to accept External Audit's Financial Sustainability Assessment Report and to note its contents.

Wellbeing of Future Generations: An examination of early intervention and prevention to ensure that children are safe and supported at the Isle of Anglesey County Council

54. On 1 September 2020, Audit Wales presented a report following its examination of the extent to which the Council is acting in accordance with the sustainable development principle in early intervention and prevention to ensure that children are safe and supported.
55. The Committee noted its contents and accepted the report as providing a positive assessment overall of the Council's work in this area, and highlighted that the Council has made great strides in Children's Services generally in the past few years.

Covid-19 Response & Recovery Interim Assurance Report

56. On 1 December 2020 the report of Audit Wales, to assess the Council's response to the COVID-19 emergency and its approach to recovery, was presented to the Committee.
57. The Committee took assurance from Audit Wales's interim findings and resolved to accept and to note the interim findings of Audit Wales as presented in the report.

North Wales Regional Pooled Funds in relation to Care Home places for older people

58. On 1 December 2020, Audit Wales presented its report relating to regional pooled funds in relation to care home places for older people to the Committee. The report, in the form of two letters; one to the Chief Executive of Anglesey County Council, and the other to the Director General for Health and Social Services, raised value for money issues in respect of the current North Wales pooled funding arrangements in this area.
59. Following comments and reservations expressed by Officers and the Social Services Portfolio Member with regard to the practical and governance aspects of the North Wales Pooled Fund, the Committee resolved to note the position as set out in the Audit Letters and confirmed that it was satisfied with the stance taken by the Authority and was happy to support it.

Delivering with Less: Leisure Services

60. On 9 February 2021, the report of Audit Wales, setting out the findings of a follow-up review to the Auditor General's 2015 national report, Delivering with Less – Leisure Services was presented to the Committee. The report considered the impact of reductions in local government funding on the Council's leisure services and the effectiveness of the Council's arrangements for delivering those services.
61. Having raised and discussed specific issues relating to leisure service delivery models, the impacts of the COVID-19 on the Council's leisure facilities, and the condition of Council leisure buildings, the Committee resolved to accept the report and note its contents.

Countering Fraud and Corruption

62. The committee is required to review the effectiveness of the council's whistleblowing arrangements, including the policy, its counter-fraud and corruption strategy, actions and resources, fraud and corruption risks, and to oversee any major areas of fraud, and monitor action plans to address control weaknesses.
63. The Committee received the Director of Function (Council Business) and Monitoring Officer's report on issues arising under the Council's Concerns and Complaints Policy at its meeting on 1 September 2020, and took assurance that the Council is compliant

with the processes required under its Concerns and Complaints Policy and Whistleblowing Policy/Guidance.

64. On 1 September, the Head of Audit and Risk reported that two frauds had been attempted against the Council during the first lockdown period. Both were 'malicious redirection' frauds. The first involved a supplier's email system being hacked resulting in the Council paying two invoices using fraudulent bank details. The second involved a fraudulent email asking for staff bank account details to be changed. The majority of the funds were recovered from the first fraud, and due to successful officer training, the second was averted entirely.
65. As a result of these attempted frauds, the Head of Audit and Risk advised the Committee that a number of audits of the Creditors and Payroll systems were planned.
66. The Committee were advised that Internal Audit includes an assessment of fraud risks during each audit, which were reported to the Committee regularly throughout the year. In addition, Internal Audit conducted a specific audit of the management of the risk of fraud during 2019-20 and reported reasonable assurance; however, this was not reported to the Committee until 2020-21.

Frequency of Meetings

67. To discharge its responsibilities effectively the Committee should meet regularly and have a clear policy on those items it will consider in private and those it will consider in public.
68. The Committee's terms of reference require it to meet a minimum of four times per year. During the year, three meetings (April, May and June 2020) were cancelled due to the COVID-19 emergency. However, the Committee met formally (virtual meetings) on four occasions, with a fifth meeting to present the Statement of Accounts 2019-20 and the report of External Audit on the Financial Statements (ISA 260 Report). The membership and attendance at meetings during 2020-21 is at [Appendix A](#).
69. The Committee's terms of reference provide for it to meet privately and separately with the external auditor and the Head of Audit and Risk if required, although there was no such requirement during 2020-21.

Structure and Membership

70. The Committee is independent of both the executive and the scrutiny functions and includes an independent member as required by legislation. It has clear rights of access to other committees / functions, and is directly accountable to the Council.
71. The Committee consists of eight members of the Council, which are politically balanced, plus a maximum of two co-opted Lay Members appointed by the Committee. For the majority of the year, the Committee included two co-opted Lay Members', whose tenure commenced in June 2017.

72. Members are objective, independent of mind, knowledgeable and have a mix of expertise. Members are supportive of good governance principles and their practical application towards the achievement of organisational objectives. Members have unbiased attitudes and treat auditors, the executive and management fairly and have the ability to challenge the executive and senior managers when required.
73. During 2020-21, due to the COVID-19 emergency, Councillor Peter S Rogers and Mr Jonathan Mendoza (Lay Member) continued in their positions as Chairperson and Vice Chairperson for an additional year, following their election on 14 May 2019.
74. Mr Jonathon Mendoza resigned as lay member and Vice-Chairperson during the year, with his last meeting being on 1 December 2020. On 9 February 2021, the Committee elected Mr Dilwyn Evans as new Vice-Chairperson of the Governance and Audit Committee.
75. Also on 9 February 2021, as a result of Mr Mendoza's resignation, the Director of Function (Resources) and Section 151 Officer reported the considerations with regard to the replacement of a lay member for the remainder of the term to be served, i.e. until May 2022. The Committee resolved to ask the Council to amend its Constitution to reduce the number of lay members required on the Governance and Audit Committee from two to one. This was to allow for the provisions of the Local Government and Elections (Wales) Act 2021 passed on 20 January 2021, which includes changes to the Governance and Audit Committee's lay membership, to come into effect. The County Council resolved to amend the Constitution at its meeting of 9 March 2021.
76. During the year, members attended internal and external training, which is listed at [Appendix B](#), along with regular internal briefing sessions.
77. The Director of Function (Resources) and Section 151 Officer and the Head of Audit and Risk also attend every meeting of the Committee. The Chief Executive, and Director of Function (Council Business) / Monitoring Officer, and the appointed external auditor all regularly attend. These officers are able to access the Committee, or the Chair, as required.
78. The Committee's Forward Work Programme for 2021-22 is at [Appendix C](#). This is subject to change due to the current emergency situation.

Terms of Reference

79. Good practice suggests that committees should periodically review their terms of reference for appropriateness. During 2018-19, following a full revision of the CIPFA guidance to take account of legislative changes and professional developments, the Committee's terms of reference were substantially revised to update the core functions of the audit committee in relation to governance, risk management, internal control and audit.

80. On 20 April 2021, the Committee received the Head of Audit and Risk's report, which outlined the constitutional changes affecting the Committee following the implementation of the Local Government and Elections (Wales) Act 2021. The newly named Governance and Audit Committee, resolved to note the changes to the Council's Constitution and the reforms introduced by the Local Government and Elections (Wales) Act 2021.

Effectiveness

81. The Committee has worked within its current terms of reference, which includes the requirements of the Local Government (Wales) Measure 2011 in relation to the role of the Governance and Audit Committee in monitoring risk management, governance and internal control within the Council.
82. Due to the current emergency situation, the self-assessment against the new CIPFA Audit Committees Practical Guidance for Local Authorities and Police (2018), which commenced in March 2020, has not been finalised. Depending on the emergency situation, it is hoped that it will be finalised during 2021-22.

Chair's Remarks

83. The Chair would like to express his gratitude to the Committee's Members for their attendance and contribution to the work of the Committee during a particularly challenging year.
84. The Chair would also like to express his gratitude to those Council employees who have attended and contributed to the meetings and, in particular, the Chair takes this opportunity to thank all the staff within the Finance and Internal Audit services whom he has found most helpful.
85. The Chair takes this opportunity to remind the Council of the importance of the work of the Committee, which is even more relevant in the current economic and emergency situation in terms of ensuring that the Council is run in a sound manner and that it obtains value for money.
86. The Committee is committed to continuing to work with Council employees in supporting continuing improvements in the Council's operations in 2021-22.

COUNCILLOR PETER S ROGERS
CHAIR OF THE GOVERNANCE & AUDIT COMMITTEE
MAY 2021

Appendix A – Frequency of Meetings and Attendance

Members	Meetings					Number of Meetings Attended
	21/07/2020	01/09/2020	13/10/2020	01/12/2020	09/02/2021	
Cllr Peter S Rogers (Chair)	Yes	Yes	Yes	Apologies	Yes	4/5
Mr Jonathan Mendoza (Lay Member) (Vice-Chair)	Yes	Yes	Yes	Yes	Resigned	4/4
Cllr Robert Ll. Jones	Yes	Yes	Yes	Yes	Yes	5/5
Cllr John Griffith	Yes	Yes	Yes	Yes	Yes	5/5
Cllr Richard Griffiths	Apologies	Yes	Yes	Apologies	Apologies	2/5
Cllr Gwilym O. Jones	Yes	Yes	Yes	Yes	Yes	5/5
Cllr Dylan Rees	Yes	Yes	Yes	Yes	Yes	5/5
Cllr Alun Roberts	Yes	Yes	Yes	Yes	Yes	5/5
Cllr Margaret M. Roberts	Yes	Yes	Yes	Yes	Yes	5/5
Mr Dilwyn Evans (Lay Member)	Yes	Yes	Yes	Yes	Yes	5/5
Cllr Robin Williams (Finance Portfolio Holder)	Yes	Yes	Yes	Yes	Yes	5/5
Total for Committee¹	10	11	11	9	9	

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¹ In accordance with the Committee's Terms of Reference, the committee will consist of eight elected members and two (one from February 2021) lay members. Elected members will be politically balanced and will not be members of the Executive, but the Finance Portfolio Holder is required, as far as possible, to attend all meetings of the Committee.

Appendix B – Training Attended by Members 2020-21

Training	Cllr Peter S Rogers (Chair)	Mr Jonathan Mendoza (Vice-Chair) (Lay Member)	Cllr Robert LI. Jones	Cllr John Griffith	Cllr Richard Griffiths	Cllr Gwilym O. Jones	Cllr Dylan Rees	Cllr Alun Roberts	Cllr Margaret M. Roberts	Mr Dilwyn Evans (Lay Member)
Microsoft Teams				✓	✓	✓	✓	✓	✓	
CIPFA – Understanding the Impact of COVID-19										✓
Informal Zoom training	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Appendix C – Proposed Forward Work Programme 2021-22

Core Function	Tuesday 25/05/21	Wednesday 23/06/21	Tuesday 20/07/21	Tuesday 21/09/21	Thursday 09/12/21	Tuesday 08/02/22	Tuesday 19/04/22
Accountability arrangements (3.4.8.3)	Annual Chair's Report 2020-21 (3.4.8.3.1) Review of Forward Work Programme 2021-22 (3.4.8.3.2)				Annual Review of Committee's Terms of Reference		Committee Self-assessment (3.4.8.3.2)
Governance (3.4.8.4)		Draft Annual Governance Statement (3.4.8.4.1/2/3)	Local Code of Governance (3.4.8.4.1/3)	Final Annual Governance Statement (3.4.8.4.1/2/3)			
Treasury Management (3.4.8.5)			Annual Report 2020-21 (3.4.8.5.1/2/3/4)		Mid-year Report (3.4.8.5.3)	Strategy and Prudential Indicators 2022-23 (3.4.8.5.3/4)	
Assurance Framework (3.4.8.7) Risk Management (3.4.8.8)				Corporate Risk Register (3.4.8.7.1/2) (3.4.8.8.1)	Risk Management Framework (3.4.8.7.1/2) (3.4.8.8.1)	Corporate Risk Register (3.4.8.7.1/2) (3.4.8.8.1)	
Countering Fraud and Corruption (3.4.8.9)			Fraud Strategy (3.4.8.9.2/3) Annual Fraud Report 2020-21 (3.4.8.9.4)	Annual Comments, Complaints & Whistleblowing Report (3.4.8.9.1)			

Appendix C – Proposed Forward Work Programme 2021-22

Core Function	Tuesday 25/05/21	Wednesday 23/06/21	Tuesday 20/07/21	Tuesday 21/09/21	Thursday 09/12/21	Tuesday 08/02/22	Tuesday 19/04/22
Internal Audit (3.4.8.10)	Annual Internal Audit Report 2020-21 (3.4.8.10.6/7/8/9/12/14/15) (3.4.8.6)		Internal Audit Update Report (3.4.8.10.10/11) (3.4.8.6)	Internal Audit Update Report (3.4.8.10.10/11) (3.4.8.6) Outstanding Issues/Risks (3.4.8.10.11)	Review of Internal Audit Charter (3.4.8.10.3/13) Internal Audit Update Report (3.4.8.10.10/11) (3.4.8.6)	Annual Internal Audit Strategy 2022-23 (3.4.8.10.1/2/5/6) Internal Audit Update Report (3.4.8.10.10/11) (3.4.8.6)	Internal Audit Update Report (3.4.8.10.10/11) (3.4.8.6) Outstanding Issues/Risks (3.4.8.10.11)
External Audit (3.4.8.11)				Audit of Accounts Report (3.4.8.11.2) (3.4.8.12.3)	Annual Audit Summary 2021 (3.4.8.11.3) (3.4.8.6.3)		Annual Audit Plan 2021-22 (3.4.8.11.1/3)
Financial Reporting (3.4.8.12)		Draft Statement of Accounts 2020-21 (3.4.8.12.1/2)		Final Statement of Accounts 2020-21 (3.4.8.12.1/2)			

Appendix C – Proposed Forward Work Programme 2021-22

Core Function	Tuesday 25/05/21	Wednesday 23/06/21	Tuesday 20/07/21	Tuesday 21/09/21	Thursday 09/12/21	Tuesday 08/02/22	Tuesday 19/04/22
Other regulators and inspectors (3.4.8.13)			Annual Health & Safety Report (3.4.8.13.1)	Annual Insurance Report 2021-22 (3.4.8.13.1) Annual Information Governance Report 2021-22 (3.4.8.13.1) Annual Policy Acceptance Report 2021-22 (3.4.8.13.1) Annual ICT Security Report 2021-22 (3.4.8.13.1)	Annual Information Governance in Schools Report (3.4.8.13.1)		
Complaints Handling (3.4.8.14)				Annual Comments, Complaints & Whistleblowing Report (3.4.8.14.1/2)			
Panel Performance (3.4.8.15)			Draft Self-assessment 2020-21 (3.4.8.15.1/2)				

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ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	The Full Council
Date:	07 September 2021
Subject:	Annual Director's Report on the Effectiveness of Social Services 2020/212
Portfolio Holder(s):	Councillor Llinos Medi
Head of Service:	Fôn Roberts, Director of Social Services & Head of Children and Families Services Iolas Richards, Interim Head of Adult Services
Report Author:	Fon Roberts, Statutory Director of Social Services
Contact Officer: Tel: E-mail:	Emma Edwards 01248 751887 Emma.edwards@ynysmon.gov.uk
Local Members:	Relevant to all Members

A –Recommendation/s and reason/s
<p>Purpose of the report: To receive and make suggestions on the final draft report presented by the Statutory Director. The purpose of the report is to promote awareness and accountability for the performance and progress made over the past year in delivering Social Services within Anglesey County Council, despite COVID-19. The report also outlines the focus for improvement for the forthcoming year.</p> <p>Please note that the final report, once agreed, will be published on the Council's website.. The template for which is currently being designed by our Graphic Designer and Digital Marketing Officer.</p> <p>Timetable The report was presented to the Corporate Scrutiny Committee, Executive Committee The final report will be published on the Council's website.</p> <p><u>Recommendations</u></p> <p><u>1.1 That Members adopt the Isle of Anglesey County Council's Annual Director's Report on the Effectiveness of Social Services 2020/21</u></p>

B – What other options did you consider and why did you reject them and/or opt for

this option?
Not applicable.

C – Why is this a decision for the Executive?
The Executive’s approval has been received.

CH – Is this decision consistent with policy approved by the full Council?
Yes.

D – Is this decision within the budget approved by the Council?
Yes.

DD – Who did you consult?		What did they say?
1	Chief Executive / Senior Leadership Team (SLT) (mandatory)	This was approved by the SLT
2	Finance / Section 151 (mandatory)	As above.
3	Legal / Monitoring Officer (mandatory)	As above.
4	Human Resources (HR)	N/A
5	Property	N/A
6	Information Communication Technology (ICT)	N/A
7	Procurement	N/A
8	Scrutiny	The Report was considered and approved by Members of the Corporate Scrutiny Committee
9	Local Members	N/A
10	Any external bodies / other/s	N/A

E – Risks and any mitigation (if relevant)		
1	Economic	N/A
2	Anti-poverty	N/A
3	Crime and Disorder	N/A
4	Environmental	N/A
5	Equalities	N/A
6	Outcome Agreements	N/A
7	Other	N/A

F - Appendices:

CC-016749-LB/229501

Appendix A – Annual Director’s Report on the Effectiveness of Social Services 2020/21

FF - Background papers (please contact the author of the Report for any further information):

V0.17 FINAL
12/07/21

**Annual Directors Report on the effectiveness of Social
Services 2020-21**

Content

- Director's Introduction & Summary of Performance
- COVID-19 Update
- How are People Shaping our Services?

- Quality Standard 1 - Working with people to define and co-produce personal well-being outcomes that people wish to achieve
- Quality Standard 2 - Working with people and partners to protect and promote people's physical and mental health and emotional well-being
- Quality Standard 3 - Protecting and safeguarding people from abuse, neglect or harm
- Quality Standard 4 - Encouraging and supporting people to learn, develop and participate in society
- Quality Standard 5 - Supporting people to develop safely and to maintain healthy domestic, family and personal relationships
- Quality Standard 6 - Working with and supporting people to achieve greater economic well-being, have a social life and live in suitable accommodation that meets their needs.

- Our Workforce, and how we Support their Professional Roles

- Our Financial Resources and How We Plan For the Future

- Our Partnership Working, Political and Corporate Leadership, Governance and Accountability

This document provides a summary of our annual self-assessment. We believe it outlines some of our key achievements in the past year, as well as highlighting the challenges that need to be addressed in the coming year.

We welcome any comment on the format and content of this report in order to assist our improvement journey.

About our Social Services 2020-21		
Total Social Services Budget is £37,733,230	Adult Services Budget is £26,771,630	Children & Families Service Budget is £10,961,600
Total amount of Grant Funding £6.8m	We employ 683 people	83% of our employees speak Welsh (L3 or above)
Who we Helped & Support		
3,084 contact with Adults		3843 contact with Children & their families
823 of adults receiving information, advice & assistance	897 of adults receiving a Care & Support Plan	528 children receiving a Care & Support Plan
200 individual Looked After Children	162 individual Children on the Child Protection Register (68 at year end, 77 average no of children on register throughout the year)	372 Carers Assessed during the year
61 Foster Carers in 35 Homes	285 WCCIS Users	93 of Young Carers supported by Action for Children

Director's Introduction & Summary of Performance

Welcome to my second report as the Director of Social Services at Anglesey County Council.

Without a doubt 2020/21 has to been one of the most challenging years to be employed in Social Services due to the world wide Covid-19 pandemic. I am incredibly proud of the team effort that my staff, along with other internal colleagues from our Authority, and our partners organisations have responded to the daily challenges they have faced to keep the people of Anglesey safe during this period. My heartfelt thanks is extended to everyone involved in the pandemic response on Ynys Môn.

The immense efforts of our front line care workers in our care homes and domiciliary care teams, in both internal and external settings, were remarkable and I am pleased to reflect on many positive stories regarding their dedication and commitment to their workplaces and clients during this unforeseen period, often working extended shifts, and going over and above their required duties.

Whilst responding to the Covid crisis I am however pleased to confirm that we have continued with our improvement journey. As you read through the report you will see examples of partnership working, especially with our colleagues both Education and local schools and also in Betsi Cadwaladr University Health Board (BCUHB) as well as innovative working practices which have been developed mainly due to the Covid-19 restrictions.

It is rewarding also to report that our financial position was much improved during 2020/21, with both services coming in under budget – total of £(891K) underspend. However we are aware that the year has been unique, due to various additional grants received. Further details regarding our Financial Resources can be found towards the end of my report.

Again, my heartfelt thanks to all who worked incredibly hard during 2021/21 and I look forward to continue working with you all as we move into 2021/22.

Diolch

Fôn Roberts,
Director of Social Services & Head of Children & Families Services



Coronavirus -19 pandemic (COVID-19)

The worldwide COVID-19 pandemic has affected the way we work since late February 2020, with Corporate and Business Continuity Management plans implemented following national guidance and due to impact of COVID-19 mid-March 2020. Since then we experienced a number of national lock-downs over 2020-2021 to assist in managing and limiting the Covid-19 spread.

The Council carried out the following tasks:

- State of emergency powers and budgets deployed
- Emergency Management Response Team continuing, whilst managing business as usual, and preparing for both the unlocking and recovery phases
- Daily and weekly Situation Reports prepared summarizing key decisions, issues and risks
- Daily communication internally with Members and staff and externally via the Council website and social media
- Formal Covid-19 risk register reviewed and updated weekly

Deployment of emergency delegated powers enabling the Council to make essential decisions. This resulted in the majority of the Council Staff working from home where possible, the closure of our Council building for visitors, closure of our learning disability day centres, lockdown of our Residential Care and Nursing homes to non- essential visitors and a reduction in our services.

During the Covid-19 pandemic period we have continued to:

- Meet all our statutory duties
- Work closely with Welsh Government (WG), Care Inspectorate Wales (CIW), Association of Directors of Social Services (ADSS), Betsi Cadwalader University Health Board (BCUHB), North Wales Police, Providers and colleagues within North Wales Resilience Team, to name but a few.
- Continue to run a Covid-19 PPE store to manage the Welsh Government PPE deliveries across the Island, managed within Social Services resources.
- Support the national Covid-19 testing referral process.
- adapt and deployed innovative working practices to adapt to the pandemic period to facilitate contact, assessments, reviews, ensuring that our safeguarding duties are carried out.
- Continued to complying with Court proceedings and Care Planning.
- Continued to recruit Local Authority Foster Carers.
- Council has supported BCUHB in the Regional Vaccination roll out across the County, in line with National guidance.



There are currently 36 Area Support Teams on Anglesey with 466 active volunteers. The latest weekly figures show that they have carried out a total of 564 'good turns' for 595 people.

Since the start of the Covid-19 pandemic the Area Support Teams estimate that they have carried out 10,056 'good turns' for 1,680 people

How are People Shaping our Services?

The Wellbeing agenda is the focus of all our work – putting the individual central to everything we do working with families, communities and other professionals to ensure improved outcomes for all. We continue to strive towards excellence.

Once again, this report will address our journey against the four principles of the Social Services and Wellbeing (Wales) Act 2014 (SSWBA) - wellbeing, people (voice and control), partnership, and integration and prevention.

Despite the Covid-19 pandemic and the ever increasing financial challenges faced we have continued to make progress in 2020-21, although at a restricted pace due to pandemic pressures.

During the year we have had regular contact with **Care Inspectorate Wales (CIW)** colleagues who we have worked closely with throughout the pandemic to ensure the wellbeing and safety of the citizens of Anglesey. Moreover we have been preparing for an social services wide inspection by CIW as part of their planned timetable, which is likely to happen quarter one of the 2021-22 financial year.

During the past year, we have seen the introduction of the new Welsh Government Social Services Performance & Reporting Framework. Leading up to the implementation of the revised data set, our performance staff have been working with the National Reporting Sub Group, lead by with Welsh Government to develop the new Social Services Performance Measures. These measures came into force in early 2020, although the Guidance was not completed due to the outbreak of Covid-19. Anglesey, like many other Councils has adapted to these new measures, making significant changes to allow data to be collected from forms and modules within our Welsh Community Care Information system (WCCIS). The new measures are broken down in to 7 subtopics such as Contacts, Plans, Safeguarding to name a few. These changes has increased significant demand on the Service with the increased volume of metrics in comparison to the previous model. The work completed in devising the new metrics as well as collecting will leave stakeholders with a much more detailed picture of the demand and impact Social Services is having on Community.

Complaints, positive and negative comments - We have continued to operate the Social Services Complaints Procedure throughout the pandemic.

We have continued to place an emphasis on quick resolution of concerns where possible. The number of formal Stage 1 complaints logged (24) during the year has been lower than it has been for the previous 10 years. The overall number of negative comments / concerns logged (50) has also been lower than the previous year. We dealt with 6 Stage 2 complaints (Children & Family Services), the lowest overall number of Stage 2 complaints in three years. The Social Services annual complaints report, 'Listening and Learning from Complaints', contains further detail of negative and positive feedback received.

We have continued to receive a large number of positive comments (200 logged during the year) about services provided, from service users, families and other professionals.

Mwy Na Geiriau – During 2020-21 we have:

- Carried out presentations regarding implementation of the Welsh Language Standards, and communication and customer care (including the requirement to make the proactive offer of a service through the medium of Welsh to all customers) have been delivered at staff conferences.
- Raising awareness of More than Just Words and the Welsh Language Standards continues to be a required element of all departmental staff inductions.
- All staff on the email system have been sent a written reminder of the importance of answering telephones bilingually.
- Ways of monitoring the recording of the Active Offer and language choice of service users by deriving statistics from the electronic case records system are being developed, in order for performance in relation to the recording of this to be monitored.
- Services continue to encourage staff who are learning Welsh to participate in relevant training in order to develop their language skills.

The Welsh Governments **Integrated Care Fund (ICF)** allocation for Anglesey was over £3m during the year, and as you progress through this report you will read about examples of how we have used the money to develop new initiatives and integrate our vision for the future with other partner organisations, for the benefit of the Islands residents. In addition we received around £500,000 from the **Discharge to Recover then Assess (D2RA)**. The funding was used to support individuals within the community by increasing the capacity of our Domestic abuse service /worker due to the high increase of referrals; to set up a meals service – project “Neges” who was in partnership with some local restaurants to make sure that all vulnerable individuals of our communities could access a hot meal per day,, and other funding was used to that older individuals could receive support in accessing their community HUB’s virtually.

The **Place Shaping programme** in partnership with Medrwn Mon has continued throughout the pandemic. This is a community engagement programme providing opportunities for the community to identify their community priorities, mapping local assets and developing a community vision. With support from Medrwn Mon we establish local Alliances in the community to drive forward the local vision. We have managed to do quite a bit of mapping during the pandemic and have used zoom to engage groups of people in specific areas. We have managed to get to the point where we are nearly ready to pull Alliances together in Llifon, Aethwy and Lligwy. We have also set up Good Turn Schemes in these areas.

The Charitable Trust money for Place Shaping was re-profiled to set up the **Good Turn Schemes** as ‘interim’ or alternative models to Alliances as we knew mapping/engagement would be more difficult during the pandemic.

Updates on the GTS can be found in the GTS newsletter here: [GTS NEWSLETTER \(20\).pdf - Google Drive](#) The Good Turn Schemes are now being supported by our Volunteering Support Officer and Third Sector Community and Wellbeing Officer to make sure that they are sustainable.

In partnership with Age Cymru Gwynedd a Môn we have continued on a fortnightly basis held our Older People`s Council meetings. This provided the opportunity to cascade information to our forum and for older people to provide feedback. Members of the Older People`s Council sit on the **Cymru Older People Alliance (COPA)** providing an Anglesey voice to the national agenda for older people. The Older People`s Council are leading on a local campaign to increase awareness of abuse of older people. This started with a Virtual conference and currently working on a local implementation plan to increase awareness in our communities.

During April and May 2020, the Housing Support Grant (HSG) Team decided to create online questionnaires for both service users receiving support, and staff working with the Housing Support Grant providers, the IoACC Housing Department, Third Sector and Voluntary organisations. The purpose of the questionnaire was to provide individuals with an opportunity to feed-back on their experience of being under lockdown restrictions; what they found most challenging and any positives they may have experienced. This questionnaire became live on the 3rd of June 2020 and was available for completion up to and including the 30th June 2020. The link for this survey was also shared on social media, via the Council`s Facebook and Twitter sites. Over this period, 320 people accessed this questionnaire, with 207 taking the time to complete.

The findings are included in the report below and used as a basis for forward planning.



Report Covid 19
service user questio

The Children (Abolition of Defense of Reasonable Punishment) (Wales) Bill Preparation - the purpose of the Bill is to abolish the common law defense of reasonable punishment so it is no longer available in Wales to parents or those acting in loco parentis as a defense to assault or battery against a child.

The defense did apply in respect of both the criminal and civil law. Under the criminal law, it applied in respect of the common law offences of assault and battery; and under civil law, in respect of the tort of trespass against the person.

The Bill intends to support children`s rights by prohibiting the use of physical punishment, through removal of this defense. The intended effect of the Bill, together with an awareness-raising campaign and support for parents, was to bring about a further reduction in the use and tolerance of the physical punishment of children in Wales.

The Bill becomes operation in April 2022 and we fully support the implementation of the bill and will be working closely with our colleagues in Welsh Government to getting this message out to parents, professionals and more importantly children and young people in readiness to its implementation.

Case Study:

National Final - Great British Care Awards 2020

Award: Putting People First / Personalisation.

Project: The Remodelling of Domiciliary Care Services.

The Great British Care Awards are a series of regional events throughout the UK and are a celebration of excellence across the care sector. The purpose of the awards are to pay tribute to those individuals or teams who have demonstrated outstanding excellence within their field of work.

Following success at the regional finals in November 2019, the Homecare Service Transformation team were invited to represent their region (Wales) at the national finals in March 2020. Sadly due to the current pandemic situation this was not only delayed until 31st October 2020 but also changed to a virtual event.

We are thrilled to say that from a group of 10 regional finalists, the team were announced as being the winners of this prestigious award with the judges stating, “The organisation is innovative, outcome focused, compassionate and understanding. They listen to people and really do hear what they say. They always put people first and at the forefront of their own care.”

Sara Jones, Commissioning Manager was present for the virtual event and said, “It was a huge surprise that the team was announced as the winner as the calibre of finalists was so high. I am so pleased that the hard work and determination of the team and its partners to personalise services and outcomes for each individual we support has been recognised in this way.

Iola Richardson, Head of Social Services would like to thank the departmental staff and council members for all their support and to the citizens of Anglesey for working in partnership with the local authority to allow the service improvements to be made.

All Winners and further details can be found at <https://www.care-awards.co.uk/national-winners-great-british-care-awards-2020-announced/>

Programme containing all the finalists can be found here. <https://www.care-awards.co.uk/wp-content/uploads/2020/10/GBCA-2020-Finals.pdf>

The team was also a finalist in the Welsh Government Opportunities Excellence in Public Procurement Award programme in two categories, Procurement project of the year and Market development project of the year in June 2020.

Quality Standard 1

Working with people to define and co-produce personal well-being outcomes that people wish to achieve

Adults

The establishment and the development of **Community resource teams** across Anglesey continues to be a service priority. Over the last 12 months Adult Services has restructured into the three designated CRT Patches and began working virtually with health and partner Agencies on driving forward the integration agenda. Progress has been achieved with the establishment of weekly Multi-disciplinary meetings to discuss complex cases. Reduced funding allocation from Welsh Government in support of the Transformation programme has led to a review of the project structure and Anglesey has brought the Project in-house to drive this forward in 2021/22.

Information Advice and Assistance (IAA) is at the heart of the prevention agenda in Wales. In light of the establishment of the Community Resource Teams this has given Adult Services an opportunity to review the current points of access and IAA services in order to streamline access for the citizens of Anglesey. At present adult services have a single point of access with information also being accessible through Third Sector Partners -Medrwn Mon. The access to community resources and information was strengthened during the Pandemic with information being available of the Local Authority website and third sector partner agencies.

The Discharge to Recover then Assess (D2AR) model was introduced by Welsh Government in April 2020 to ensure that people do not remain in Hospital when there is no need to do so. In order to achieve this a Discharge Hub was established in partnership between the Local Authorities and the BCUHB, where by Nurses and Social Workers worked together to ensure patients were supported out of the hospital as soon as they were medically fit. Moving forward the Community resource teams will play a central role in the effective and efficient flow from hospital back to the community.

Integrated Care Fund (ICF)- during the year Anglesey have been working alongside their partners to develop a range of projects and services that would reach the adapted need of our communities due to covid-19 pandemic. Examples of the work is integrated in the projects formed moving forward into the next financial year. Both projects below are a taster of the work completed.

Bwyd Da Môn – is a Community Interest Company, established as a food waste/ food share initiative aimed at tackling food poverty, providing greater access to fresh produce, enhancing community cooking skills, and ensuring that healthy eating initiatives are inclusive, accessible and meet locally identified needs.

A community hub has been developed around the concept of a not-for-profit shop, which will re-distribute produce from a range of supermarkets and other food producers. The shop will be a membership-based food club, and aim to supply predominantly fresh produce. The projects aim is to provide families with value for money and reduce the dependency on food banks.

Digital Support Officer – Following the impacts of COVID 19 in changing the way the world is able to access services, this project will explore how we support communities to become confident enough to access Health Services online and to create a better understanding of how digital access can in fact provide efficient and effective support for the early intervention agenda by enabling people to access information and advice at a time and place most suitable to them.

COVID 19 has seen a drastic reduction in the numbers of people being able to access Health Services in person, with many appointments now being conducted over the phone or by online apps. For many people within our communities the sudden move towards online appointments and consultations has left them feeling more disconnected than ever, due to barriers such as lack of access to the internet or devices to go online, skills and confidence to use the new systems or the lack of support from friends of family to get them started with the technology.

The ICF fund has been extended for an additional year into 21-22 which has resulted in most worthwhile projects that have been running over the last couple of years have been extended. All these projects are community integrated that contributes PREVENTION and arm individuals to be able to stay at home in their communities for as long as possible and extend community activities and opportunities across all ICF groups.

On the 1st January 2020, Welsh Government published its revised Part 10 Code of Practice (Advocacy). A copy can be found <https://gov.wales/advocacy-services-code-practice> . Local Authorities are responsible to ensure the new code of Practice is imbedded into daily practice and we are please to confirm that we are part of the Regional Arrangement for Professional Independent Advocacy for children. During this year, a total of 99 children and young people received Issue Based Advocacy (IBA) which included 211 issues in. A total of 29 Active Offer referrals were received by the provider during this year.

In relation to Adult Services, we have a service level agreement with North Wales Advocacy Service (NWAS) to provide, and we are promoting this practice as part of our day to day practice. In the last six months of the year, 98 contacts were made by NWAS.

The Learning Disability Day Opportunities Strategy has been endorsed by the Council and agreement provided for a full consultation on developing community based provision (based on individual outcomes) across the island. Unfortunately, due to the response to COVID-19 and the local restrictions on travel and face to face contact it has not been possible to undertake the consultation. The project steering group has continued to meet and through utilising the ICF grant and a new community resources development post has been established. A great deal of progress has been achieved in identifying community resources in the Holyhead area and it is proposed to extend this work to the rest of the island during the year. A programme of activities and opportunities has been co-produced with people with learning disabilities. It is also proposed to strengthen our commissioning arrangements with external providers to ensure that future provision meets individual outcomes and promotes progression and independence through the support offered.

Pooled Budget - worked has continued to progress to develop a pooled budget with BCUHB for the provision of care and support and accommodation for people with learning disabilities who have complex needs. A Section 33 agreement has been developed and local operating plan put in place. The aim is to ensure that people's needs are identified early and met in a timely way and that the usual barriers to provision (including funding) are overcome through integrated practices and decision making. This project has benefitted from support from the Regional Learning Disability Transformation programme.

Children & Families

Voices for Care, working with Anglesey Children & Family Services have increased the local group membership significantly during the past year, going from 0 to 4 and are now hosting regular meetings. Although Covid-19 had an impact on this, meeting virtually has allowed young people placed outside of Anglesey to attend, however there is enthusiasm to carry out face-to-face meetings, once we are allowed to do so safely. Two outreach events have been hosted, both of which were successful in recruiting new members and maintaining current members. Over the next few months, Voices from Care will work with our young people, who have come up with a project to provide information about the group, potentially recruit new member, and allow the wider Ynys Môn care experienced population to have their input on the group identity.

The overall vision for the **One Front Door project** in Anglesey would be create a single access point for support with the whole spectrum of needs for families. This includes but is not exclusive to DA, mental health, substance misuse, housing and child or adult safeguarding. We envisage that this would be done in stages over a period of time. The initial stage of the project would concentrate on the screening of referrals made to Teulu Môn the information advice and assistance hub for Anglesey children and families service.

Aims of One Front Door :

- to identify risks and needs within families experiencing domestic abuse at the earliest opportunity
- to support vulnerable adults and children to get a swift and effective response to address the needs within their family before safeguarding thresholds are met
- to mitigate the impact of Adverse Childhood Experiences (ACEs) on children and young people and reduce future incidence of ACEs
- To reduce the rate of re referrals to the service
- To reduce the number of reported crimes pertaining to domestic abuse on the island
- Develop current and new services based on needs and risks.
- Develop pathways for services dependent on need and risk.

During 2020-21 a total of 154 children have been discussed at the one front door meeting during the year. The membership of the meeting has increased and now includes the third sector mental health providers PARABL, GORWEL, North wales Police, Education, Housing support services, and health services. An audit and evaluation of the one front door project will be conducted in April and May 2021.

The **Early Help Hub** has been formed in reaction to the work completed within the “Early Action Together programme” on the multi-agency response to adverse childhood experiences and other legislative and regulatory requirements that aims to provide better quality, cost effective services that secure good outcomes for all in Anglesey. Primarily, these concern:

- Requirements of the Social Services and Wellbeing (Wales) Act (2014) to ensure families have access to relevant information, advice and support as much as possible within their communities to build wellbeing and resilience.
- Anglesey County Council (Family and Community Coordinators)’s ongoing response to four of 12 recommendations of the Care and Social Services Inspectorate Wales (CSSIW) Inspection of Children’s Services (2015). These relate to making available more integrated, early intervention for children and families through closer partnership work and better information-sharing.

The membership and attendance at the hub by agencies remains strong. A total of 275 children have been discussed at the hub during 2020/21. All of those children and their families have been offered support services.

The Family and Community Coordinators(FACC’s) have attended the Early Help Hub bi-weekly (conducted as virtual teams meeting), Medrwn Môn Local Area Coordination Teams Meetings and Medrwn Môn Staff Meetings.

Following the COVID-19 outbreak FACCs have continued to support those referred to us through telephone contact, zoom meetings and email ensuring that the families have access to appropriate resources during this difficult time. Referrals are received through the EHH and the Môn Community Link Service.

- Sharing relevant online resources with service users during lockdown (Virtual activities, training resources, online arts and crafts and mental health resources).
- Managed and distributed the Children and Families Community Grant and the Keep Active Fund for community groups across the island.
- Partnership working – Welfare Officers, Local Support Teams, local foodbanks, GP surgeries, Menter Môn, Youth Services, Action for Children, Team Around the Family (TAF), Gwynedd Youth Services. Attended Meet the Teams sessions with Anglesey’s Housing Dept, CMHT and the Fire Service.
- Working alongside Menter Môn and Age Cymru with their Pen Pal Project.
- Future focus – along with colleagues providing the project with good examples of working within the 5 ways to wellbeing guidelines to create a catalogue of media for the project, along with the LACs participate in Self Organising team meetings to create and produce a new Medrwn Môn case study booklet.
- Working alongside Age Cymru to produce short informative videos about accessing local services for their YouTube channel.

In addition the FACCs have been allocated additional duties during this time; supporting volunteer group coordinators across the island, and managing the volunteer bank, providing relevant resources and information and also coordinating prescription collection requests across the island. We have coordinated and recruited volunteers for the following projects-

- Covid vaccine rollout at Ysbyty Penrhos Stanley.
- Volunteer drivers enabling people to attend their vaccine appointments.
- Red Cross + Age Cymru befriending service
- 4x4 Response Wales / volunteer call handlers.

The Family and Community Coordinators have worked with 43 children during the year.

Priorities 2021-22:

- Deliver on our integration agenda with health and Third sector partners within our CRTs to three designated sites on the island.
- Complete the re-tendering and implementation of the new Supported Living Service
- Consult, adopt and implement our new Learning Disabilities Day Opportunities Strategy.
- Continue to imbed and promote the work of the Family and Community Coordinators(FACC's

QS1 - What difference did we make?
96.02 % of people were living independently at home following reablement
87% of Children's assessments are completed within 42 days
99.56% of our Children Services Managers Decision completed within 24 hours
What our People say?
Thank you for the email and for all the support and help you gave. [...] Again thank you for all your support, I always felt you had mum's best interests at the centre of your decisions. I also felt your responses were measured and considered.
Family member] wanted me to pass on how grateful and impressed he has been with service provided by the social worker, Social Services and Carelink in regard to a recent crisis. He stated he was impressed on how quick services were increased, and the support they received, and how this helped his mother to remain living at home with his father.
[Parent] tells me that everyone she has met has been lovely, which was not what she had expected when she was first told that contact would be supervised
[Child] had met all of his outcomes, we saw an increase in his confidence, emotional wellbeing, and ability to manage difficult feelings. It is a huge credit to [Social worker] from your team for the work she completed with the family while there were safeguarding concerns.

Thank you for asking [how parent is] I really appreciate it!
I just wanted to say that you made me feel so at ease when you visited last week. You really helped me by giving me the number to difference services and explaining things properly to me etc. I appreciate you're help so much, so thank you again!

Quality Standard 2

Working with people and partners to protect and promote people's physical and mental health and emotional wellbeing

Adults

Welsh Government ICF funding has been used to support a number of projects throughout the year, some of which have been mentioned earlier in the year. A further example of working with partners to promote inclusion through the use of digitalization can be found in the below case study:



ICF community HUB
Liaison Post Q4 Rep

Further examples of partnership working, use of ICF funding and focusing on wellbeing can be found in our Seiriol Good Turn Scheme – see below case study:



SGTS CASE
STUDY.docx

We also worked with Age Cymru and BCUHB Engagement Officer to provide useful **video resources** to let people see how things have changed in our local surgeries, shops and community buildings in terms of access, one way systems, requirements to sanitise hands and wear face masks. This is aimed at helping to raise the confidence of those who haven't left their homes since lockdown by showing them what these buildings now look like prior to them venturing out themselves. The videos can also be printed to show those individuals who haven't got access to the internet. A series of these videos can be seen on the Anglesey Get There Together YouTube channel:

https://www.youtube.com/channel/UCiSihFCA5cNjnsi7Lyy_ssA/?reload=9

We have also developed a video for our project to let the wider community know about our work:

<https://drive.google.com/file/d/11eVGC1iSKujRlaApLnb4zJryII7PasCy/view?usp=sharing>

Throughout the pandemic the LAC's have also continued to attend the new Community Resource Teams across the Island and are working in a multi-disciplinary

(Contents from table in below Word document to be included)



Adroddiad
Comisiynydd Pobl 1.

Welsh Government ICF was used to purchase a town center property in Llangefni, to support and provide Mencap Môn with a Hub in the center of Anglesey, allowing them to implement their vision – “*is a world where people with a learning disability are valued equally, listened to and included.*” Due to Covid-19, the Hub has been closed during much of the year, but Mencap Môn have been busy running virtual sessions for it’s members and it is hoped that activities will soon resume, once restrictions allow.



The Mental Health Community Support Services team facilitate a range of opportunities for people to participate and engage in community and leisure opportunities thus **improving well-being**, reducing social isolation and promoting resilience and peer support. During the COVID-19 response many community activities had to stop and the team introduced a range of opportunities for people to remain in touch and participate in ‘virtual’ social and learning activities. Regular contact was maintained with supported individuals and where necessary sign-posting to other sources of support. Emergency information packs were developed and shared with people residing in supported accommodation in order to ensure access to appropriate support was available at all times.

Children & Families

Local authority representatives from Gwynedd and Mon Councils, formalised a joint vision to develop a **Young Carer Identification (ID) card** for Gwynedd and Mon in partnership with Action for Children who have a Service Level Agreement with both authorities to provide services for Young Carers in their counties. The development was undertaken in line with the consensus from the direct feedback from young carers that they would prefer to have a Digital ID card that we would approach the Carers Trust and Welsh Government to consider the possibility of us being able to look at this option as part of the Young Carers ID card being rolled out throughout Wales.

We worked collaboratively with a graphic designer to produce a prototype which was consulted upon with our young people before a final design was agreed upon. A regional launch was held on the 16th March, and we will be piloting the App in 4 schools in the Summer 2022 term, before launching fully in September 2022.

English: <https://vimeo.com/520847863/21c214b1bb>
Cymraeg: <https://vimeo.com/520711287/7574591e6f>

Priorities 2021-22:

- Continue to work with third sector organisations to enhance community response to early intervention.
- One Front Door – embed this in order to provide the right support for victims of domestic abuse
- Prevent Agenda – enhance this by continuing to develop Early Help Hub
- Children’s Local Asset Coordinators (LAC)

QS2 - What difference did we make?
465 of adults required residential care at some point during the year (compared to 523 in 2019/20, 518 in 2018/19 and 573 2017/18).
327 of adults were in residential care on 31st March 2019 (compared to 316 in 2019/20, 375 on the 31/03/18, and 366 in 31/03/17).
100% of looked after children have an allocated Social Worker, as in 2019/20
What our People say?
Commented on how positive the relationship between the Local Authority and Health Board staff in the Learning Disabilities Teams is, due to their common purpose, to provide care and support for individuals with a learning disability.

Thank you so much for all the support and making sure [service user's] caring package and medical appointments was dealt with. In the short time you were with the Adult services you achieved so much. As a family member to have you there and always ready to listen and assist and having so much patience to listen to all our concerns, we are very grateful. I personally feel that you definitely made a difference to us as a family and having someone so understanding was so valuable [...] Anglesey County Council are very fortunate to have such a brilliant Social Worker.

Words cannot really express how grateful I am to you all for the such high level of care and attention you gave to [service user]. I can only say thank you all so very much.

It has been a pleasure to be a client family, your empathy, understanding and acceptance has really helped to cut through things and allow us as a family to begin recovering from the issues we have thus far faced. You have helped restore my faith in the support of professional agencies.

[As a result of support by Children's & Family Services] There is much less arguing in the household, if there is an argument, the girls are able to walk away which did not happen previously. They all talk openly with each other and are more respectful towards each other. There has been a positive change.

Quality Standard 3

Protecting and safeguarding people from abuse, neglect or harm

Corporate Safeguarding Arrangements

“Safeguarding” remains everybody’s responsibility within the Council. The Local Authority has:

General achievements

- Strategic Corporate Safeguarding Board continues to provide leadership and governance to the organisation’s corporate safeguarding arrangements.
- During the Covid period we developed the “Eyes and Ears” campaign, as a response to the reduction in the level of safeguarding reports during the initial stages of the restrictions. It has focused on urging the public to be alert to, and report, the abuse of children and adults at risk.
- As part of our response to the pandemic we worked closely with partner agencies, voluntary and community action groups to promote community and family resilience.
- Disclosure and Barring Service checks are a critical part of the safeguarding process for staff with access to children or vulnerable adults. We have strengthened our arrangements with the adoption of the DBS E bulk system. This helps prevent employment delays, eliminates errors in disclosure application data and reduces administration.

Adults Services

Main achievements

- Launched the Wales Safeguarding Procedures 2019
- Continued to meet our statutory obligations during the pandemic. We built on the previous achievements of our DoLS Team and carried out virtual assessments to safeguard individuals from being deprived of their liberty without legal authorization.
- Planning for the implementation of the Liberty Protection Safeguard. The initial scoping work is completed and a local impact assessment, which will inform the financial, workforce and operational plan, is underway.
- Worked closely with the services we commission throughout the pandemic to ensure that the quality of care they provided through domiciliary care, supported living and long-term care homes remained safe.

- Evaluations of practice shows that the citizen can be confident that Social workers work closely with other professionals to keep adults at risk safe
- Social workers will respond in a timely way of there are concerns about their safety.
- Social workers work closely with other professionals to support individuals who are neglecting their own safety and wellbeing.

**Children Services
Main achievements**

- Launched the Wales Safeguarding Procedures 2019
- Statutory duties have continued to be met. Staff have shown their ability to adapt and work creatively with families.
- Multi-agency working has continued with meetings held virtually this includes Child Protection Case Conferences. Families have welcomed some of these changes.
- There have been positive working between Children Services and Learning Services to support vulnerable children, with a number of schools supporting children with home learning through providing laptops and worksheets for parents.
- Performance data shows that children and their families can be confident that
 - timely decisions are to all reports of suspected child abuse or neglect
 - no waiting list for allocation of cases where safeguarding enquires are required
 - safeguarding reports receive a quick and comprehensive response with evidenced risk assessment and management.
- Working hard to make sure that care experienced children are at the heart of their review process.

Priorities for 2021/22:

- Continue to embed the Wales Safeguarding Procedures 2019
- Continue to put the individual at the heart of what we do
- Preparing for the advent of the Liberty Protection Standards.

QS3 - What difference did we make?
92.31 % of Adult Protection enquiries were completed within 7 days (91.30% in 2019/20)
276 DOLS assessments completed during the year (259 in 2019/20)

Of the children that were placed on the register during the year, 8.14% have been on the register under any category within the last 12 months of registration.”
258 Days (average) on the Child Protection Register during the year (224 in 2019/21)
90.12 % of all Child Protection Reviews were carried out in timescale. (94.27 % in 2019/20)
100% of Looked After Children have an allocated Social Worker.
100% of children on the Child Protection Register has an allocated Social Worker.

Quality Standard 4

Encouraging and supporting people to learn, develop and participate in society

Adults

On Anglesey, a Partnership was set up to provide support for the vulnerable in our communities in the very first weeks of the pandemic. The statement of joint working between Anglesey Council, **Medrwn Môn** and **Menter Môn** can be found here:



<https://www.mentermon.com/wp-content/themes/Mentermon/img/darkLogo.jpg>

<https://www.anglesey.gov.uk/en/newsroom/news/anglesey-committed-to-support-volunteers-who-help-the-islands-vulnerable?fbclid=IwAR2SEYwIV-iRq55E1bKqE-LIEtXHdEAZIqxhjMSmsCpK6anr1hJM1doNVEY>

A Covid -19 community guidance was developed and other important information, see link below. The link also includes contact details of community co-ordinators and food delivery companies.

<https://www.mentermon.com/en/covid-19/>

The partnership operate three work streams, which includes:

- Befriending and wellbeing (including the shielded group)
- Food work stream – includes the food bank and Neges food parcels
- Volunteering – specialist and community volunteers in place across the Island

Despite the pandemic, **Môn Community Linc Social Prescribing Project** has exceeded its targets this year. After moving staff to work from home in March the team worked well with Ynys Môn Council, GP Cluster, and Menter Môn to make sure that

their current caseloads and new referrals were still able to receive vital services- including information (through leaflet drops for those not online), access to foodbanks, shopping and medicines and prescriptions.

Local Area Coordinators (LACs) have referral case load of up to 60 individuals each for the year normally however this year the numbers have increased dramatically due to COVID and we now have 366 people over the age of 25 open to the project.

Linc Môn received a large increase in the numbers of calls in the first 6 months between March and September as people struggled with the restrictions of lockdown. Linc officer and LAC's worked to support the Area Support Teams set up locally and partners to ensure that everyone received the support and information they needed at the right time. During the 6 month period between March and September last year Linc figures were recorded as follows:

- 146 new referrals to LAC- people not already on our books
- 1,800 prescriptions delivery requests (cost £240 for DBS' paid by GP cluster- no volunteer expenses)
- 8,426 Keeping in Touch calls made by LACs and Area Support Team Volunteers
- 160 Referrals to Foodbank/Neges
- 12,125 Good Turns for 1689 people
- 36 area support teams with over 850 volunteers
- 2 x Shielding letters(Welsh Government) and phonecalls list (approx 300000 people)- LAC's were able to contact people on the shielding list who Anglesey Council were unable to get hold of. This was parenship work to make sure that people were not left without access to support and food parcels and to let them know that LINC is also available should they need.

During COVID we were also able to bring new referral organisations into the project and have had a number of meet the team sessions with partners to explain to them exactly how the project works. We have held individual session with Anglesey Council SPOA staff, North Wales Fire Service, Community Mental Health Team, Anglesey Council Social workers and Anglesey Council Housing Support Providers forum (29 Third Sector Organisations). From this we have opened a new referral pathway for preventative work with the Housing Support Providers forum and have received 19 referrals in January and February from that forum.

LAC's have also worked on a project to establish **Virtual hubs**. Funding was secured for a joint project with AGE Cymru Gwynedd & Môn and Anglesey Council to pilot a virtual way for people to access activities that would have been going on in our Community Hubs. We have a high percentage of people on our referral lists who are unable to leave the house to join in activities in their local village and towns added to the fact that lockdown restricted peoples access to any form of community activity. This project will provide us with a new way of getting them to engage with people and provide them with access to

local community based activities and resources and will free up time for the LAC's to work with the preventative agenda – trying to bring those who are on the edge of becoming inactive into the project.



I-can Project – during the pandemic the focus of the I-can unscheduled care work changed from providing face to face support in the three Emergency departments to providing telephone support to individuals identified as requiring this type of support. The I-can primary care, the I-can community and the I-can work projects have similarly been affected by the pandemic and have not been able to develop as expected during the year. An I-Can programme Steering group has been established in order to review the I-can project in its entirety and to decide on future delivery of this model.

West Local Implementation Team (West LiT) – during the past year the LiT did not meet due to the commitments of partners in responding to the pandemic. **The Together for Mental Health North Wales** (T4MH) Partnership Board, (regional response to the national Together for Mental Health Strategy), has identified a need to review the LiTs in order to establish how they fit into local and sub-regional decision making. A review workshop for the west LiT is planned for late April 2021.

Learning disability Pooled Fund – during the past year work at a strategic level has continued to establish the pooled fund through the development of a Section 33 agreement. At an operational level a plan is in place to introduce the Pooled Fund to practitioners. The impact of the introduction of the Pooled Fund is being evaluated through the Regional transformation project team and IPC (Oxford Brookes).

Anglesey County has secured funding to develop a **Virtual Community Hub** model on the island. Working with partners Medrwn Mon, Community Hub Alliance, Anglesey Older People's Council and the Wales Co-operative centre will soon be launching an online community hub in response to the temporary closure of community hubs during the coronavirus crisis.

Although some of the restrictions may well be lifted over the coming weeks, we fear that many of the people who attend Community Hub activities are the people who are most at risk and therefore will be asked to adhere to social distancing, shielding and isolation for the longest period of time. With this in mind, we felt the need to ensure that these obstacles that prevent social interaction and participation are overcome by providing easier and affordable access to new ways of socialising.

We will be working to develop a digital package that could introduce a virtual community hub. This would allow people to access their group activity virtually and would also allow opportunities for face to face (digitally) group chats. Amongst the plans is to develop a Facebook page, offering ideas under a variety of themes:

Older People – solutions to loneliness and long term social isolation.

Arts and Culture – things to see and do online.

Mental Health and Wellbeing – positive activity.

To achieve this we would need to make sure that people have the necessary technology to access the Virtual Hub. We would also need to ensure internet access for people who are currently not connected to a service provider and as part of the package we will develop a user friendly guidance along with technical support from Medrwn Mon and Wales COOP.

We also see this as an opportunity to strengthen and maintain our engagement with older people and carers and will enable meetings such as carer support groups, Older People Council and Forums to maintain contact and ensure their voices are still heard during the Pandemic.

The initial project will work with 5 separate Community Hubs and with one of our more active Community Covid19 action groups.

As part of this project we have also developed the CYMUNED website. This will be launched in the coming weeks. The website will include links to health and wellbeing activities/videos, information and advice and opportunities to have a say.

We have also secured funding to buy essential digital equipment for our community hubs. This will enable the hubs to hold live streaming sessions of activities so that people who cannot attend can still participate. This in time will include live Older People's Forum meetings.

Supporting People living with dementia and their carers - The Local Authority increased the funding to support the Alzheimer's Society to re-designed Singing for the Brain sessions offered virtually and this has been a lifeline to people living with dementia and their carers.

Since September 2020 we have:

- Delivered 81 virtual Singing for the Brain sessions through Zoom
- Reported on average 20 people affected by dementia attending each session (we have reported an average as attendance can vary per week)
- This included a mixture of people living with dementia, carers and family members and paid carers.

Quote from a member

“It is great to see other people without leaving the house. Singing is so great. The book is helpful but sometimes my mum remembers the words anyway.”

Children & Families

Adtrac Project was officially launched on 16 April 2018 and delivery ended 31 March 2021 (some in work support ongoing until 30 April and delivery staff still in place until end of May).

Elements of support provided by the Adtrac project will continue within the Youth Service but not the full complement of provision and will focus on helping young people to take the very first steps in moving towards further education or employment ie; those not yet ready to engage with College, Employability Programmes or Employment:

- Through Welsh Government funding the YEPF engagement role will continue to work with Careers Wales and the 16+ panel to identify and go out into the community, make contact and try to engage with tier 1 / 2 young people, signpost to appropriate agencies and keep updated. This post will however now be reviewed to start working with young people earlier in year 10 and 11 in the schools.
- Subject to the award of Welsh Government funding grants there will also be a further 2 Youth Worker posts (Wellbeing and Homelessness) who will work alongside the YEPF Engagement Officer, as part of the Youth Service post 16 provision
- All 3 posts will work together to help prepare young people post 16 furthest from going into education or employment to move on to / along the employability pathway by: promoting emotional wellbeing and good mental health; supporting individuals to identify / overcome their barriers; brokering support and supporting individuals to access and engage with other services; help young people with their personal development to improve self esteem and wellbeing; develop confidence, build resilience, motivation and core employability aptitudes and attitudes so they are ready to effectively engage with further education and employment providers.

AdTrac Celebrates
Total Outcomes from April 2018 to March 2021:
194 participants enrolled / engaged
over 50 bespoke training courses procured
67 people gained one or more qualifications
27 people gained 16+ hours employment
15 started college courses



Adtrac Team – first Anniversary.



ADTRAC Project -
Inspire! Adult Learn!

(Copy of certificate – to be used in final design layout)

Priorities for 2021/22:

- Increase the number of Older people in receipt of Direct Payments to facilitate self-commissioning of services that promotes social interaction and wellbeing.
- Promote the use of information technology in Community Hubs.
- Priorities Workforce Planning/ Succession Planning in Adult Services
- Supporting carers in line with the Regional Dementia Strategy.

What difference did we make?
99.84% of Adults receiving their service in the language of their choosing (99.03% in 2019/20)
61 Anglesey Foster Carers (52 in 2019/20)
195 out of 269 packages of care completed with a positive distance travelled (outcomes) by the Flying Start Team.
What our People say?
Thank you for getting me into [secondary school]. It means a lot. Thank you.
He trusts her. He likes having contact with her because she is knowledgeable without imposing on him or making him feel judged. She has helped build his confidence. She is a 'brilliant' support for him at a time he needed it the most. She shows insight into his needs.
The care, commitment and constancy shown to him by yourselves was exemplary. The courses he did with you improved his confidence, and were a key factor in him securing employment r, initially one day a week, and as lockdown eases on a full time basis.(in relation to ADRAC project)

Quality Standard 5

Supporting people to develop safely and to maintain healthy domestic, family and personal relationships

Adults

Ynys Môn Direct Payments 20/21 – This has been a very challenging year for all our services, at times it has been hard but it has also shown how flexible Direct Payments can be. Since the pandemic (March 2020) Direct Payments has been used innovatively by the clients/families to continue the support they need. As community hubs/centres were closed during the year due to lockdown and many clients shielding, clients have used their Direct Payments differently such as purchasing garden furniture/exercise machines to help achieve their outcomes instead. Considering a few clients stopped/suspended their service due to shielding, numbers have stayed consistent throughout the year, and we currently have 220 Direct Payment clients at the end of March 2021, up from 209 from last year.

- Total Direct Payments Expenditure this year is - £1,904,456.10
- Projected savings compared to commissioned service - £817,363.13

We have continued throughout the year to offer Direct Payments to service users, it has been a very good way to promote and show how flexible the service can be during this difficult time. A lot of service users were very worried about the number of different carers who might visit them if they received a commissioned service. Under Direct Payments you can be flexible and control the number of staff you employ and how many you employ, therefore reducing the number of people you come in contact with, this eased a lot of concerns for our service users.

We have continued to work in partnership with Leonard Cheshire Disability on the project, 'Together As One' but due to the pandemic this has been put on hold until the restrictions ease.

Adaptations to the home environment - be they simple support rails or on a more major scale like stairlifts enable individuals to achieve their outcomes and manage their daily routines with increased independence and safety. This then has a positive and direct effect on carers - especially on informal carers by enhancing their well being and safety.

The pandemic and visiting restrictions over the past year has been a particularly challenging situation in relation to assessing and facilitating home adaptations, both within the public and private sector. The nature of the adaptations being assessed for were confined to facilitating access in and out of individuals home, essential personal care and transfer needs and being able to access essential facilities within their home.

Our screening and revised assessment procedures (including use of remote environmental assessments) have enabled us to consistently identify vulnerable individuals who were in need of essential adaptations.

The following data captures the adaptation activity levels from 01.04.20 to 31.03.21:

Minor Adaptations	485 assessment and onward requests to Housing Service, Canolfan Byron and Care and Repair	Examples include additional banisters, support rails in bathroom, non complex ramps and external handrails
Major Adaptations	167 assessments and onward referral to Housing Service for DFG	Examples include stairlift, ceiling track hoist, complex access work, closomat toilets

The Home from Hospital Scheme initiative led by Care and Repair facilitates partnership working and is a valuable resource in ensuring that individuals are discharged to safe homes in a timely manner. The scheme allows for direct communication between ward staff, Care and Repair officers and the individual/family. Revised working practices had to be introduced due to Covid 19 which restricted direct access to Care and Repair staff on hospital premises. The nature of the works includes small adaptations and modifications but the added value is in the holistic approach that Care and Repair take to ensure that they consider other aspects e.g. home safety/handyperson scheme and income maximization. They are in a prime position to refer on to appropriate services and agencies in order to fulfill individual’s outcomes at the point of discharge.

No of cases – 116	Total cost of work £18,394	Added value following income maximization £23,907
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Children & Families

Youth Clubs remained closed from March and schools were also closed for significant periods making usual youth service programme delivery impossible. From March to July Youth Workers were delivering free-school-meal packages, which also gave them the opportunity to make informal welfare checks on behalf of schools and social services to vulnerable families. In total 3880 home deliveries were made in this period. This was followed by producing over 500 weekly issue based Activity Packs to vulnerable young people.

During 20-21 Youth Service staff had made 9076 face to face contacts with young people during this difficult period, as well as 2221 virtual contacts. Doorstep visits also enabled contact with 1783 parents, which has ensured that workers now have more empathy with the home-life of the young people and established a relationship with many parents. Work to support young people on their Duke of Edinburgh Award continued with 4982 virtual contacts made ensuring that 42 young people completed their Silver award and 66 their Bronze – the only Authority in Wales having managed to complete DofE Expeditions, under strict covid and WG guidelines. On easing lockdown youth work staff worked with the police to target areas where young people were out flaunting covid restrictions and gave guidance and support to young people in staying safe, and discouraging pockets of ASB. 833 contacts were made with young people as part of this work.

Priorities for 2021/22:

- Develop a range of flexible respite options for Carers of individuals with Dementia
- Shaping the marketplace in relation to Older Adults care.
- Prepare an updated Local Population Needs Assessment, and new Market Stability Report as part of the RPB work.
- Roll out the Young Carers ID.

QS5 - What difference did we make?
98.80% of adult carers who were offered an assessment or review of their needs in their own right (98% in 19/20)
No. of people receiving night owls during the year – 327 (Galw Gofal 185, WAST 63 & Planned 79) (19/20= 346 total Galw Gofal 254, WAST 57, Planned 35)
No. of people receiving reablement during the year – 352 (362 in 19/20)
23 children Return Home to parent from being LAC
What our People say?
I got a phone call from a lovely lady from Anglesey council, making sure we had got our shielding letters, were we OK for our medicine deliveries were we getting food and essentials and then gave me a coordinators phone number for my area if there was anything I needed or to just ring the council, thank you so much that one phone call lifted my spirits and gave me a much needed boost, it was so thoughtful of Anglesey Council.
This is to thank you for your kind message about our mother. It is a great comfort to us to know that the community has such a caring eye on her. [...] thank you again for taking care of her. We really appreciate all that you do.

The family would like to express their thanks and gratitude to the staff who supported their father – she said the service was “excellent” and the girls were “brilliant”.

(In relation to Mon Care staff)

Parent said [Social Worker] has been absolutely wonderful with him throughout the whole section 47 process. He has such a calm and helpful way about him.

Parent thanked [Social Worker] for her patience and understanding in getting to know her and her children as people and as a family. She stated the fact she feels able to trust her enough to phone her has made such a significant difference to her life she has managed to engage with the Child Protection plans.... She feels that [the Social Worker] has brought her family together and helped her enjoy parenting, feel happy and relax... She wanted to express her thanks... her relationships with her children have improved and her relationships with all other professionals have improved.

Quality Standard 6

Working with and supporting people to achieve greater economic wellbeing, have a social life and live in suitable accommodation that meets their needs.

Adults

The Council has a Service Level Agreement with Age Cymru Gwynedd and Mon and maximizing income is one area of their core services delivered on the island. During the past financial year the organization supported 56 individuals to access pension credit, attendance allowance, carers allowance etc to the sum of £182,122.72 in benefits and £23,035.72 in arrears. Totals £205,158.44.

The Mental health Community support Services provide 9 units of supported accommodation across the island for people with mental health issues who are at risk of homelessness. Support is provided to enable individuals to gain the skills necessary for independent living. Throughout the pandemic period despite the local restrictions people have been supported to move on to permanent tenancies thus avoiding any delays and creating backlogs. The demand for this support is high and the model enables continuity of support when supported individuals move on to independent living.

Children and Families Services

We currently have two **Small Group Homes** – known as “**Catrefi Clyd Môn**” - that are registered and running – Cartref Clyd Bryn Hwfa, which homes one young person and the second which is Cartref Clyd Llanfair, where two young people reside. We work with young people with complex care needs who have suffered early childhood trauma and struggle with attachment disorders.

We plan to have a further specialist small group home registered within by mid 2021, which will be an opportunity for respite for children supported by the specialist children’s services. We also hope to have a third small group home for looked after children registered before the end of the next financial year, which will allow us to be able to place another two local young people, who would otherwise be at risk of being placed out of county.

This year, **Fostering** Teams from all 22 Local Authorities across Wales have worked together to raise awareness through a special video and poem, bust myths around fostering, and we’re lighting up buildings/landmarks across Wales on 20.05.21.

<https://www.anglesey.gov.uk/en/newsroom/news/art-project-celebrating-local-authority-foster-carers-across-wales> /

<https://www.ynysmon.gov.uk/cy/newyddion/newyddion/prosiect-celf-yn-dathlu-gofalwyr-maeth-awdurdodau-lleol-ledled-cymru>

As at the end of March 2021, the Child Placement Team (**Anglesey Fostering Service**) had a total of 64 foster families, made up of:

- 36 mainstream fostering households
- 28 connected persons fostering households, (this includes 1 registered temporarily under Regulation 26)

A positive in the past year was that we were able to continue recruiting, assessing, approving and supporting Anglesey foster carers during the pandemic by making use of new ways of working such as 'virtual' home visits by video. During **2020/21** we approved:

- **9** mainstream (general) fostering households
- **14** connected persons (family and friends) households, (this includes 2 who then went straight to SGO – Special Guardianship Order).

For Foster Care Fortnight last year (11-24th May 2020) we lit up the council building in our corporate colours to help raise awareness about fostering and to celebrate our amazing Local Authority Foster Carers, see picture below.



We continue to contribute to the regional **North Wales Adoption Service**. During 2020-21, five children from Anglesey were placed with families for adoption and of those five, one has subsequently become the subject of an adoption order and has; therefore, been formally adopted. It is likely that the other four children will be formally adopted during 2021-22.

Positively, five Anglesey families are currently in the process of being assessed to adopt. The likelihood is that, if successful, children of Anglesey will not be placed with these families; however, they will contribute to the pool of adopters who are able to provide placements for Welsh children across North Wales and beyond.

Housing Services

The Housing Support Grant (HSG), Managed by our Housing Department, is an early intervention grant programme to support activity, which prevents people from becoming homeless, stabilises their housing situation, or helps potentially homeless people to find and keep accommodation. It now encompasses what was previously known as the **Supporting People Programme**, Homeless Prevention Grant and the Rent Smart Wales Grant under the same umbrella, known today as the Housing Support Grant. The total amount of Grant received was £2,714,998.07, of which £2,500,134.42 was allocated for the Supporting People element, £208,654.65 was allocated for **Homeless Prevention** and £6,209.00 for **Rent Smart Wales**.

HSG supports vulnerable people to address the, sometimes, multiple, problems they face, such as debt, employment, tenancy management, substance misuse, violent against women, domestic abuse and sexual violence, and mental health issues, to name a few and the number of presentations and re-presentations during 2020/21, were unfortunately higher than the previous year and can be seen as follows.

Year	Total Presentations	New Presentations	Re-presentations
2020/21	1126	799	327
2019/20	1057	910	147

New Presentations	
Period	Total
April – June	197
July- Sept	239
Oct – Dec	183
Jan- March	180
Total	799

Re-presentations	
Period	Total
April – June	56
July- Sept	132
Oct – Dec	102
Jan- March	37
Total	327

The reason for the increase in presentations is not exclusively due to the impact of the Covid-19 Pandemic; although it has without doubt exacerbated the situation. Anglesey has historically recorded lower levels of income than the Wales average, and opportunities for well paid jobs, remain relatively low, and welfare benefit dependency higher than average, with long term unemployment a major barrier. Poverty levels have sadly increased and as often is the case, financial difficulties often lead to wider socio-economic problems such as debt, increased mental health, domestic abuse, and family break ups, antisocial behaviour engaging in criminal activity, leading to possible eviction, and presenting as homeless. We welcome the significant increase in Housing Related Support Grant from April 2021, and hope this will enable us to effectively mitigate increasing levels of presentations, which without such valuable early intervention, would further increase demand and cost pressures upon statutory services such as Adult Social Care, Health and Criminal Justice Services.

Priorities 2021/22:

- Implement the Action Plan for the Extra Care south of the Island.
- Review the Accommodation Strategy with our Housing Partners
- Working with partners to tackle poverty.
- Cartrefi Clyd – open a further one property more during 21/22
- Further increase and retain the number of Anglesey Foster Carers

QS6 - What difference did we make?
99.84% of adults were able to discuss their problems during assessment/ re-assessment in their preferred language
57% Care Leavers were in education, training or employment two years after leaving care, compared with 44% last year.
What our People say?
Our admiration for your dedication is boundless [...] appreciation and thanks for all you contribute on a daily basis to the lives of the residents. (in relation to a Council Owned Residential home)
Many, many thank yous for taking care or [service user] especially through the uncertain times of Covid 19.
Although parent thought the referral to children’s services would be the worst thing to happen to her, she was grateful to [the Social Worker] for making it a good experience. She wanted to share that the communication had been good, service was prompt and that she is happy with the outcome of the assessment and advice provided.
Card from child: ‘Thank you for working with me. You have been a good support and helped me a lot . I cant say thank you enough. I don’t think this letter is enough with all the help you have given me...’

How We Do What We Do

A) Our Workforce, and how we Support their Professional Roles

'In relation to the Act a workforce strategy that supports understanding and ability to implement the changes, new roles (e.g. in formal partnerships and for IOACC services), learning and development requirements'.

The Workforce Development Unit continues to administer the SCWWDP grant to provide Training and Development opportunities for Social Services and the wider Social Care Partnership on Anglesey.

National, Regional and Local priorities are taken into account when planning development opportunities for the workforce and every opportunity is taken to work in partnership with our neighbouring Local Authorities, NHS and other Agencies in order to deliver on the plan. Key supported priority areas are as noted within the Social Care Wales Annual Circular.

The original plan formulated for 2020/2021 was greatly impacted due to the inability to hold classroom events which has traditionally been the only method of delivery for the Authority. Setbacks in terms of holding face to face sessions e.g. digital skills programmes; health and safety programmes e.g. manual handling etc. proved to be an additional challenge.

Revised Priority Areas and Key Challenges/Successes are noted below:

- **Investment in Learning Pool an E-Learning platform.** Great emphasis in order to engage and communicate with Care Workforce and wider Partnership groups to disseminate relevant and timely information about training; sharing information relating to COVID e.g. videos on use of PPE etc.; regular Bulletin updates; Information about Health & Wellbeing initiatives/support.
- **Revised working practices** - Social distancing measures has brought with them the need to find new ways of working with people and an increased reliance on technology-based practice for general communication. A number of sessions around Communication with Clients at a Distance were arranged in order to assist Social Workers to maintain meaningful contact; a number of Cruse Bereavement sessions arranged; various Safeguarding sessions e.g. Domestic Abuse arranged as well as legislative courses such as "Acting Lawfully and Ethically" in order to equip the workforce with the necessary skill/information to continue to work as professionals.
- **Student Placements** – There were challenges in meeting the requirements whilst working within the limitations of Covid and additional risk assessments requirements. However a total of 13 students completed their placements successfully.

Training Sessions e.g. “Reflective Practice and Reflective Connections” and access to support mechanisms to develop resilience were made available to them.

- **Health and Wellbeing initiatives and Training** – Mental Health/Anxiety Awareness, Parabl/In-House OH provision etc. have been promoted and staff have been encouraged to attend/access the support mechanisms available to them.
- **Foster Carers** – a full programme of training arranged. Greater emphasis on the use of online training opportunities to support the Foster Carers Training Framework. Flexible access to training seems to work very successfully. Accessibility to E-Learning modules specifically aimed at Foster Carers has been made available with a total of 35 Individual/Couples registered onto the platform. A total of 128 modules have been completed with a further 12 in progress.
- **Digital Skills** – The planned programme has naturally been put on hold. The accessibility to technology and lack of skills has proved challenging, however support for staff requiring access to training events via e.g. Zoom/MSTeams and the ELearning platform has been a key priority area.
- **Supporting Registration** - Specific sessions e.g. Values & Principles; Sensory Loss etc. have been successfully offered online. The ability for Assessors to carry out observations within work settings has been limited, however alternative arrangements e.g. discussions/testimonies have been undertaken by Managers/Deputy Managers to ensure that progress has continued. The success of 10 members of staff in completing their qualifications this year, despite the very difficult circumstances within which they are working, is a huge credit to them.

An External Verification of the Authority’s Canolfan Asesu Anterth was undertaken during February 2021 which confirmed that the Authority’s high standards have been maintained and the Centre status has been retained, which we are extremely proud of.

- **North Wales Practice Educators Programme** - During this period we had 4 qualified and experienced social workers (representing both Adult and Children’s Services) undertaking the Award.
- **Newly qualified social workers** – A total of 9 Newly Qualified Social Workers were successfully appointed, 5 within the Children Services and 4 within Adults Services. Three of these had achieved through University Bangor Partnership, with 1 of these having been supported through the Authority’s Traineeship Scheme.

We continued to support Newly Qualified Practitioners through their First Three Years in Practice which includes the Consolidation Programme, Porth Agored, with one member of staff successfully completing this programme during 2020-21 and an additional 4 registering onto the programme.

- **Professional Qualifications** - Staff were also encouraged and sponsored to undertake additional qualifications such as Pre-AMHP; TDMP courses were also supported during this period.

Summary

Moving through the Covid 19 crisis into a transition period and beyond it's essential that we make the best use of video, audio and text-based interventions, therefore the programme for 2021/2022 will seek to continue to utilize the newly acquired skills to offer a more blended approach to learning to support the Social Care Sector.

B) Our Financial Resources and How We Plan For the Future

Financial planning remains a serious challenge for the Council under continued and prolonged financial pressures. **The year-end position showed an underspend of £(891k) for Social Services in 2020/21.**

Children & Families Services underspent by £(754k). The service have worked tirelessly to maintain the level of Children Being Looked After, and a slight reduction in the number of Children Being Looked after (160 as at 31-03-2021) compared to (161 as at 31-03-2020) is testament to this. The underspend was mainly attributable, but not limited to; £(266k) within Children Being Looked After due to 3 placements being funded from the Covid19 Hardship Fund, £(211k) within Integrated Family Support due to one off grant funding and £(108k) within Youth Services, mainly because activities were suspended due to the Covid19 pandemic.

Adult Services have underspent by £(136k) in 2020/21 compared to an overspend of £1,138k in 2019-20. The reduction in overspend is as a direct result of having assigned an additional £(980k) budget to Adult Services in 2020-21 which was aimed at addressing the issue of historical underfunding as well as an increase in the Social Care Workforce and Sustainability Pressures grant from Welsh Government from £(670k) in 2019-20 to £(894k) in 2020-21 . It is also worth noting that the Social Care Workforce and Sustainability Pressures grant from Welsh Government has further increased from £(894k) in 2020-21 to £(1,110k) in 2021-22. Work is continually ongoing to ensure that the budgets are allocated to the correct service in line with demand pressures and as such work will be undertaken over the coming months to harmonize the Older People/ Provider Unit budgets.

The Council has an effective and well-managed budget setting and financial planning processes in place, and elected members are fully involved in the cyclical programme of planning, and the scrutiny of budget setting and monitoring.

The table below outlines the financial accounts for Social Services in 2020/21:

	Budget £	Actual £	Variance £
CHILDREN and FAMILIES SERVICES	10,961,600	10,207,454	(754,146)
ADULT SERVICES			
OLDER PEOPLE	8,668,410	9,199,187	530,777
PHYSICAL DISABILITIES	2,086,600	2,161,168	74,568
LEARNING DISABILITIES	6,839,580	7,152,549	312,969
MENTAL HEALTH	2,226,430	2,029,547	(196,883)
SUPPORT SERVICES	1,415,720	1,149,004	(266,716)
PROVIDER UNIT (MÔN CARE/ OTHER SERVICES)	5,534,890	4,943,680	(591,210)
TOTAL	37,733,230	36,842,589	(890,641)

C) Our Partnership Working, Political and Corporate Leadership, Governance and Accountability

Political governance within the Council has continued to be robust during a period of considerable challenge as a result of the COVID-19 pandemic. This has allowed for clear and consistent support for both Adults and Children & Families Services and measured scrutiny of progress.

The Executive is the key decision making body and consists of the Leader and 8 Portfolio Holders. The Leader continues to be the Portfolio Holder for Social Services and has continued to politically oversee our 'improvements' and how we have dealt with the challenges of dealing with the pandemic. This growing effectiveness is evidenced in the way in which the most vulnerable amongst us were prioritised for support during the first wave in Q1 & Q2 of the last financial year.

Partnership Working

The Panel of Elected Members which was established after the elections of May 2017 to scrutinise, challenge and support the Service Development Plan for Children & Families Services, continues its work remotely and has seen improvements. The agenda following a period of instability in dealing with the pandemic waves has been re-established to work remotely and oversees both Children's and Adults social care agenda. The membership of the panel is drawn from across the political groups, and continues to provide the opportunity for the Members to enhance their knowledge and understanding of the work undertaken by the department, leading to better scrutiny.

Anglesey Social Services are committed to partnership working on both a local, sub regional, regional and national basis. This has been recognised as a strength in external inspection reports in the past and it continues to be an area for us to build on. Both Children & Families and Adults Services remain actively involved in the All Wales and the North Wales agendas to improve the delivery of social services through a collaborative approach.

Governance arrangements as has been the case over the past few years continue to be in place through the North Wales Social Services Improvement Collaborative (NWSSIC) and the Regional Partnership Board. This partnership ethos can be further evidenced through the collaboration of the Council's Social Services with BCUHB via the Integrated Delivery Board (IDB). The purpose of the IDB is to ensure that the health and care needs of the people of the Isle of Anglesey will be better served by the improved integration of services between health and local authority services. Model Môn is the operational arm of the IDB, with responsibility for delivering the detailed Work Programme.

We continue to work closely with the Betsi Cadwaladr University Health Board to deliver the Integrated Care Fund (ICF) on Ynys Môn. Areas specifically targeted include services for older adults and young people and children with complex needs and Welsh Communication Care Information System (WCCIS). The ICF has been spent on developing Garreglwyd as a specialist home that supports older people living with dementia and the Môn Enhanced Care and Night Owls services within Adult Social Care.

The expectations of the Wellbeing of Future Generations Act (Wales) 2015 continues to embed it's working practices amongst services and the established Public Services Boards (PSB) is overseeing and ensuring that public bodies work together to create a better future for the people of Wales.

We continue to develop close consultation and partnership working with the Third Sector through the Voluntary Sector Liaison Committee which meets on a quarterly basis although arrangements for 2020/21 were amended due to the response to the pandemic. The established third sector partnership group is maturing and continues to be tasked with delivering against Council objectives and ensuring appropriate engagement and consultation techniques are adhered to with regards to developing strategies and transformation work across the different organisations.

Performance

The Council corporate planning and performance management framework is embedded into its annual governance arrangements. This framework has been adopted to ensure a continuous improvement mind-set is embedded within the work of the Council, and that its monitoring could identify issues prior to under-performance which would impact on service delivery to the citizen. This is usually undertaken on a quarterly basis via a corporate scorecard and the work of two corporate transformation programme boards, however for the first quarter of 2020/21 the reporting of performance through the scorecard was cancelled.

To mitigate the impact of COVID-19, emergency structures and systems were adopted and led by the Senior Leadership Team through the implementation of the EMRT which met on a daily basis in the first instance and thereafter on a weekly / fortnightly basis.

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Ysgolion Iach / Healthy schools



Cyn Ysgol / Pre-schools

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Isle of Anglesey County Council	
Report to:	Executive / Full Council
Date:	12 July 2021 / 7 September 2021
Subject:	<p>Request for changes to the Constitution to provide delegated powers to the Head of Regulation and Economic Development in relation to the statutory functions of the Council in connection with any development that constitutes a Development of National Significance (DNS) and developments which require Special Development Orders (SDO).</p> <p>In addition request for provision of delegated powers to the Deputy Chief Executive in relation to the negotiation and approval of non-statutory community benefits for a Development that constitutes a Development of National Significance (DNS).</p>
Portfolio Holder(s):	<p>Cllr. Carwyn Elias Jones Cllr. Richard Dew</p>
Head of Service / Director:	<p>Christian Branch Head of Service Regulation and Economic Development</p>
Report Author: Tel: E-mail:	<p>Annwen Morgan Chief Executive AnnwenMorgan2@ynysmon.gov.uk</p> <p>Dylan J Williams Deputy Chief Executive DylanWilliams@ynysmon.gov.uk</p>
Local Members:	All members

A –Recommendation/s and reason/s

Recommendations

1. That full Council delegate to the Head of Regulation and Economic Development the carrying out of all statutory functions of the Council in connection with any development that constitutes a Development of National Significance (DNS) as defined under Planning (Wales) Act 2015, which amends the Town and County Planning Act 1990 (“the Act”), and the Developments of National Significance (Wales) Regulations 2016 (as amended) and subsequent Regulations as both Local Authority, Local Planning Authority and Local Highway Authority.
2. That full Council delegate to the Head of Regulation and Economic Development the carrying out of all statutory functions of the Council in connection with any development that constitutes a Special Development

A –Recommendation/s and reason/s

Order (e.g. Border Control) under section 59(3) of the Town and Country Planning Act 1990.

3. That the Executive delegate to the Deputy Chief Executive authority to carry out all non statutory community benefit negotiations and to make all decisions relevant to such negotiations in connection with, or arising from a development that constitutes Development of National Significance (DNS) in consultation with the Chief Executive and the Leader of the Council.

4. To update section 3.5.3 of the Constitution to reflect the above delegations.

Reasons

Development Of National Significance

The statutory basis for the Development of National Significance (“DNS”) process is provided by the Planning (Wales) Act 2015, which amends the Town and Country Planning Act 1990 (“the Act”), and the Developments of National Significance (Wales) Regulations 2016 (as amended) and subsequent Regulations.

The purpose of the Development of National Significance (DNS) process is to ensure timely decisions are made on those planning applications that are of the greatest significance to Wales, because of their potential benefits and impacts.

Under the Developments of National Significance (Specified Criteria and Prescribed Secondary Consents) (Wales) Regulations 2016 (as amended) precise details of the criteria related to various projects can be found. Under the criteria, all energy generation projects of between 10MW and 350MW generating station are captured by the DNS thresholds.

Any DNS application is submitted to the Planning Inspectorate Wales (PINS) for consideration by an appointed Inspector. The appointed Inspector will consider evidence from the applicant, the Local Planning Authority (LPA) and other statutory consultees and interested parties. Following consideration of the evidence, the Inspector will write a report to the Welsh Ministers, setting out their conclusions and making a recommendation as to whether or not the application should be granted planning permission. The relevant Welsh Minister then decides whether or not to grant permission.

The Council through its Energy Island Programme (EIP) is currently engaging with a range of developers that are in the process of preparing applications for Solar Farm on the Island. Any Solar Farm with a generating capacity of between 10MW and 350MW would constitute a Development of National Significance (DNS).

Any DNS application for an energy generation development will be led by the Councils Energy Island Programme (EIP) which sits within the Regulation and

A –Recommendation/s and reason/s

Economic Development Service (REDS). This ensure that the Council can provide the specialist resources required to respond to the requirements of the process in a timely manner. The EIP led on the Council's responses to the Wylfa Newydd Development which was National Significant Infrastructure Project (NSIP) and has also recently led on the Councils response to the Morlais project which was an application for a Transport and Works Act Order (TWAO).

For a DNS, as the Local Planning Authority for the proposed scheme we would be identified as a special consultee in accordance with the Act.

The determination period for the Welsh Ministers to make a decision on a DNS application is 36 weeks from the date of acceptance of a valid application. The representation period, lasting for 5 weeks from the date of validation of a DNS application, is an opportunity for relevant public bodies to submit representations regarding the merits of the scheme. If the examination requires a Hearing, this must be held within 10 weeks of the end of the representation period (by week 15). If an Inquiry is necessary, this must be held within 13 weeks of the end of the representation period (by week 18). The process therefore involves a number of tight and rigid deadlines, which are confirmed by PINS, for the Council as special consultee to provide representations and evidence into the examination.

This evidence includes the formal requirement of the DNS process that any relevant LPA must submit a Local Impact Report (LIR). The LIR is a written report detailing the likely impact of the proposed development on any part of the LPA's area, based on their existing body of local knowledge and robust evidence of local issues, and should list the impacts and their relative importance. The Inspectorate will inform the relevant LPAs when an application is received. Once they are notified, LPAs have 5 weeks to submit their LIR.

The diagram in Appendix 1 confirms the different stages of the DNS process.

The process of managing the Councils input and involvement into the DNS process and ensuring the timely submission of representations and evidence by the prescribed deadline confirmed by PINS, will need to include the requirement to include adequate time for translation to take place to ensure that a bilingual version of the submission is made to PINS by the deadline.

As identified above the DNS process involves a number of deadlines where the Council will need to submit different forms of evidence into the examination process as well as potentially taking part in a hearing or inquiry (or combination of both). The process in terms of its nature and demands will not allow the approval of the Councils representations into the Examination to be considered and approved by a form of Committee. It is therefore recommended that in order to ensure that the IACC is able to fully participate in the DNS process it is essential to agree an approach for authorising the Councils representations and submissions into the examination (including but not limited to the Local Impact Report (LIR) and Statement of Common Ground (SoCG)) to be made by delegated authority. As the Council will respond in its capacity as the LPA then that is a function retained by full Council and not given to the Executive.

A –Recommendation/s and reason/s

It is therefore recommended that the full Council (on recommendation of the Executive) puts in place a delegation that allows the Head of Regulation and Economic Development to carry out of all the statutory functions of the Council in connection with any development that constitutes a Development of National Significance (DNS) as defined under Planning (Wales) Act 2015, which amends the Town and County Planning Act 1990 (“the Act”), and the Developments of National Significance (Wales) Regulations 2016 (as amended) and subsequent Regulations as both Local Authority, Local Planning Authority and Local Highway Authority.

This includes a delegation to the Director of Function (Council Business)/ Monitoring Officer in consultation with the Head of Service (Regulation and Economic Development) to update section 3.5.3.10 of the IACC’s Constitution to allow the Head of Regulation and Economic Development to carry out of all statutory functions of the Council in connection with any development that constitutes a Development of National Significance (DNS) as defined under Planning (Wales) Act 2015,

As part of the process of the EIP dealing with other significant major projects, including Wylfa Newydd and Morlais, there are a number of effective processes already in place to ensure that the Leader of the Council, Elected Members and the Senior Leadership Team are constantly kept up to date with regards to the Councils’ involvement and position in relation to these major projects.

These include the regular Level 2 Meetings which involve the Leader of the Council and the Service’s Portfolio Holders. In addition, with regards to all major projects, the EIP is familiar with arranging Member Briefing Sessions which allows Officers and the developers to engage directly with the relevant Elected Members and for the Members to be afforded the opportunity to ask questions directly to the developer. These have proven as a very effective means of direct engagement in the past for other major projects. The intention is to carry on with these arrangements in terms of those projects that constitute Development of National Significance.

The EIP will report to Members on how the delegated authority has been used in relation to Development of National Significance and will report on progress and outcomes as necessary throughout the DNS process. This will be done through written updates to the Planning Committee and/or through Members Briefing Sessions as necessary.

Special Development Orders

Section 59(3) of the Town and Country Planning Act 1990 : ‘Development orders: general’, states that:

- (1) The Secretary of State shall by order (in this Act referred to as a “development order”) provide for the granting of planning permission.
- (2) A development order may either—

A –Recommendation/s and reason/s

- a) itself grant planning permission for development specified in the order or for development of any class specified; or
- b) in respect of development for which planning permission is not granted by the order itself, provide for the granting of planning permission by the local planning authority (or, in the cases provided in the following provisions, by the Secretary of State [or the Welsh Ministers]) on application to the authority [(or, in the cases provided in the following provisions, on application to the Secretary of State [or the Welsh Ministers])] in accordance with the provisions of the order.

(3) A development order may be made either—

- a) as a general order applicable, except so far as the order otherwise provides, to all land, or
- b) as a special order applicable only to such land or descriptions of land as may be specified in the order.

This provision enables the Welsh Ministers to make a special development order. Unlike a general development order that will normally apply to all land, a special development order grants planning permission only for the development of the land specified in the order. Generally, the power is used sparingly and in exercising these powers the Welsh Government will undertake necessary technical assessments to support the application.

A ministerial decision will be made on the proposal for each site based on a review of the supporting evidence provided. If consent is obtained by the relevant Welsh minister for a site, a SDO would be laid before the Senedd to permit and enable the proposed development.

As with Developments of National Significance, there may be tight statutory timescales for the IACC to respond to SDOs in its capacity as LPA (e.g. Border Control in Holyhead).

It is therefore recommended that the full Council (on the recommendation of the Executive) puts in place a scheme of delegation that allows the Head of Regulation and Economic Development to carry out of all statutory functions of the Council in connection with any development that constitutes a Special Development Order under section 59(3) of the Town and Country Planning Act 1990; and that it be delegated to the Director of Function (Council Business) / Monitoring Officer (in consultation with the Head of Service (Regulation and Economic Development)) to include provisions for such delegation in section 3.5.3.10 of the IACC's Constitution.

A –Recommendation/s and reason/s

Voluntary Community Benefits

In order to ensure that the residents of Anglesey are able to fully capitalise upon the anticipated positive impacts of major development, the Council has prepared a voluntary Community Benefit Contributions Strategy and will be asking potential developers to consider providing an element of community benefit as part of their major development on a voluntary basis.

Planning Policy Wales (paragraph 5.9.26) confirms that '*experience has shown that there are significant opportunities to achieve local benefits through renewable energy developments. Some benefits can be justified as mitigation of development impacts through the planning process. In addition, developers may offer benefits not directly related to the planning process. Local authorities, where practical, should facilitate and encourage such proposals*'.

For other major energy schemes, through engagement with the Council, developers have agreed to provide voluntary community benefit including the provision of a community benefit fund that allows those local communities located nearest and impacted by the development to apply for monies through the fund in order to undertake projects that can make a positive different to its residents and surrounding environment.

Experience has shown that these discussions, including ensuring that an appropriate legal mechanism is agreed between the developer and the Council to secure the benefit appropriately take place during the examination of the DNS application and therefore time is of the essence in terms of ensuring that favourable conclusions are reached within the prescribed examination deadline.

It is therefore recommended that the Executive put in place a further delegation to the Deputy Chief Executive to carry out any non-statutory community benefits negotiations on behalf of the Council and the Communities of Anglesey. This includes a delegation to the Director of Function (Council Business)/ Monitoring Officer (in consultation with the Deputy Chief Executive) to updating section 3.5.3.2 of the IACC's Constitution to reflect this delegation. Progress on these community benefit discussions and outcomes will be reported back to the Executive as necessary.

Both delegations will be exercised under the continuing strategic overview of the Chief Executive. The voluntary community benefits delegation will be exercised in consultation with the Leader and the Portfolio Holder (Major Projects and Economic Development). This will allow Members' approval of the policies and principles to be adopted with the finalisation of the details in accordance with those policies and principles and submission of documents to be delegated to the appropriate senior officers. The proposed delegations retain the split between the statutory and non-statutory roles of the Council.

Officers to whom delegations are proposed in this report have previously been

A –Recommendation/s and reason/s

involved in major projects including Wylfa Newydd and Morlais and have been involved in relation to both the statutory and non-statutory considerations.

Officers exercising these delegations, particularly on the statutory side should make clear in their representations what advice and information they have had regard to and how that has been given weight in informing the Councils representations/position. This will ensure transparency and assist in ensuring that representations are legally robust by setting out the relevant material considerations to which regard has been had.

This mirrors the normal requirements for making of many decisions under statutory powers and should not impose any unreasonable burden on officers.

Provided that Officers set out their reasoning and have not taken account of immaterial factors then the movement of any officer from the non-statutory side to the statutory side or vice-versa is not considered to present a risk of successful challenge to later decision making.

B – What other options did you consider and why did you reject them and/or opt for this option?

The delegations sought are considered to represent an appropriate balance between seeking Member engagement in DNS applications and allowing Officers to approve final documents to ensure that responses can be submitted in accordance with the timetable as set out by the Planning Inspectorate.

Further delegation from the named post holders to other Officers is also required in order to allow officers be able to represent the Council effectively in the process, for example at oral hearings.

The other option considered was not to seek this delegation which would mean that all decisions / reports in relation to DNS would need to be approved by the Executive and / or the Full Council. This option was rejected as the IACC would not be able to participate in the DNS process as the timescales would not allow.

C – Why is this a decision for the Executive?

This is a decision for the Executive directly in respect of community benefits and indirectly as a consultee on changes to the scheme of delegation in the IACC's constitution. The decisions are also for full Council, directly in respect of the DNS and SDO matters and also in respect of changes to the scheme of delegation to officers in the Constitution.

Ch – Is this decision consistent with policy approved by the full Council?

Yes. The Full Council has already delegated this authority to respond to Nationally Significant Infrastructure Projects (NSIP) (i.e. Wylfa Newydd). This decision would allow the same delegation but to deal with DNS applications in Wales.

D – Is this decision within the budget approved by the Council?

Yes.

Dd – Assessing the potential impact (if relevant):

1	How does this decision impact on our long term needs as an Island?	This decision will allow the Council to fully contribute in the examination of any development that constitutes a Development of National Significance in a timely manner.
2	Is this a decision which it is envisaged will prevent future costs / dependencies on the Authority? If so, how?	N/A
3	Have we been working collaboratively with other organisations to come to this decision? If so, please advise whom.	N/A
4	Have Anglesey citizens played a part in drafting this way forward, including those directly affected by the decision? Please explain how.	No
5	Note any potential impact that this decision would have on the groups protected under the Equality Act 2010.	N/A
6	If this is a strategic decision, note any potential impact that the decision would have on those	Yes – community benefits would provide a positive impact on those

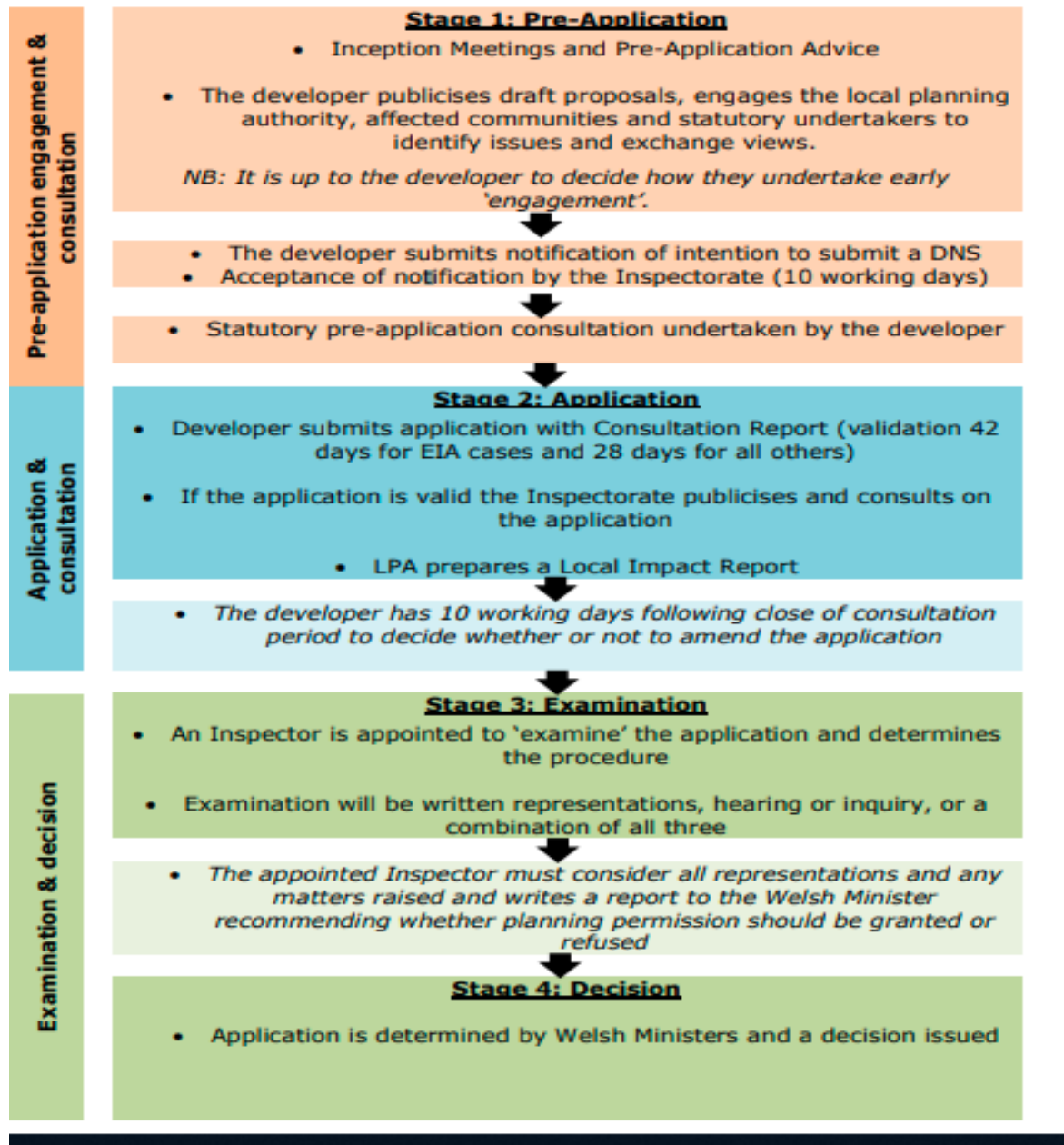
Dd – Assessing the potential impact (if relevant):		
	experiencing socio-economic disadvantage.	experiencing socio-economic disadvantage.
7	Note any potential impact that this decision would have on opportunities for people to use the Welsh language and on treating the Welsh language no less favourably than the English language.	This decision would ensure that the representations of the Council into the examination of any DNS application is submitted bilingually

E – Who did you consult?		What did they say?
1	Chief Executive / Senior Leadership Team (SLT) (mandatory)	
2	Finance / Section 151 (mandatory)	
3	Legal / Monitoring Officer (mandatory)	
4	Human Resources (HR)	-
5	Property	-
6	Information Communication Technology (ICT)	-
7	Procurement	-
8	Scrutiny	
9	Local Members	Cllr Richard Dew – Cllr Carwyn Jones -

F - Appendices:
Appendix 1 – Flow chart describing stages in DNS process.

Ff - Background papers (please contact the author of the Report for any further information):

Appendix 1



ISLE OF ANGLESEY COUNTY COUNCIL	
Committee:	Democratic Services Committee
Date:	29 July 2021
Title:	Diversity Declaration
Purpose of Report:	Recommendation to Council to adopt a Diversity Declaration
Author:	Head of Democratic Services

1. Background

The Welsh Local Government Association (WLGA) has been giving consideration to diversity in local government and to taking specific action before the 2022 elections. A working group was established to address this and collate evidence regarding under-representation in democracy.

A report on the findings of the Working Group was presented to a special meeting of the WLGA Council on 5 March this year. The report acknowledges that a number of steps have been taken over the years to encourage more people from various backgrounds to stand for elections. The report also notes that further steps will be taken on a national level, including a national campaign to encourage under-represented groups to vote and to stand as candidates. There will also be specific roles for relevant bodies, Welsh Government and political groups, as well as local authorities, as noted in the report. The report is available to read on the link below:

<https://www.wlga.wales/council-special-meeting-diversity-in-democracy>

The Council's Strategic Equality Plan 2020-2024 includes a commitment to work towards making the Council more representative of the communities it serves – see the relevant extract from the Plan in Appendix 1.

2. Diversity Declaration

One of the specific steps agreed by the WLGA is to encourage every Council to adopt a diversity declaration as part of the commitment by local authorities to promote diversity.

The Council supports such a declaration, which is consistent with the Authority's strategic aims to reflect the local community. In this context, the ambition is to increase the numbers of women, young people, disabled people and people from ethnic minority groups who stand for election to become councillors.

It is proposed to ask the full Council to adopt the following draft declaration:

The Isle of Anglesey County Council commits to being a diverse Council by:

- providing a clear public commitment to improving diversity in democracy;
- demonstrating an open and welcoming culture to all, promoting the highest standards of behaviour and conduct;
- ¹working in line with the standards set out in the Wales Charter for Member Support and Development;
- demonstrating a commitment to a duty of care for Councillors;
- considering how to provide flexibility in council business by reviewing our practical arrangements for holding meetings;
- continuing to encourage all members to take up the allowances and salaries to which they are entitled, particularly any reimbursement of costs of care, so that all members receive fair remuneration for their work and that the role of member is not limited to those who can afford it;
- working towards ensuring that councillors from under-represented groups are represented whenever possible in high profile, high influence roles.

In addition, all Councils are asked to develop a local Diverse Council Action Plan ahead of the 2022 local elections. This is consistent with the action noted in the Council's Strategic Equality Plan. The intention is to report back to this Committee at the end of September on an action plan to support this declaration. No specific additional costs are anticipated at this stage with regard to supporting the declaration.

3. Recommendation

Subject to any observations by the Committee, to recommend to the Council that:

- it adopts the above diversity declaration
- delegated authority is given to the Democratic Services Committee to agree an action plan to support the declaration

Huw Jones
Head of Democratic Services
22/7/21

¹ The Council has already achieved charter status from WLGA in 2019.

Objective 6: We will increase access to **participation** to improve **diversity of decision making**

Priority 6.1: Decision-making bodies become more representative of the communities they serve

Why have we chosen this as a priority?

Women remain under-represented among local election candidates in Wales and in public appointments (*Is Wales Fairer? 2018*). A survey of local government election candidates in Wales for the May 2017 elections found that 34% were women. Following the election, 26% of **councillors** were women, with considerable variation across Wales' 22 local authorities (*Is Wales Fairer? 2018*). The percentage across the six North Wales local authorities was 22.9%, of which Anglesey, with 10%, had the lowest percentage (*Equality in North Wales: data and evidence report*).

The under-representation of women in local government is only part of a wider diversity issue. Younger people in particular are under-represented on this Council.

According to a report by the National Assembly for Wales' Equality, Local Government and Communities Committee, '*Diversity in Local Government*' (April 2019), that the accessibility of information on the role of councillors is clearly an area for improvement. The report makes 22 recommendations to the Welsh Government, including a recommendation that "*the Welsh Government and the Welsh Local Government Association start work on a positive campaign to increase diversity among candidates standing for local government elections by summer 2019.*"

Four of the Council's committees also include **co-opted members**. These representatives are recruited for fixed terms to represent a specific area of interest or issue of consideration. They are not elected members and are appointed because of their level of knowledge and experience. Currently, the gender profile is fairly balanced, with 45% (5) of the eleven co-opted members being women.

How we plan to do this?	By when?
Take all necessary steps locally to support the national campaign to widen participation in the 2022 local elections.	May 2022
Make use of positive action as part of the process of recruiting co-opted members.	As and when vacancies arise.

Which protected characteristics does this affect? All characteristics, but Age (young people) and Sex (women) in particular.

What should success look like?

An increase in diversity amongst individuals standing in the local government elections in 2022 and individuals who apply to become co-opted members as part of future recruitment processes.

Lead Service: Council Business